

SAFEKEEPING FEE FOR UNCLAIMED LOAN COLLATERAL DOCUMENTS

Please be advised that starting March 16, 2021, a Safekeeping Fee will be charged to all fully-paid Auto, Home and SME Loan clients with unclaimed collateral documents.

Clients with fully-paid loan accounts will be notified via SMS, email or registered mail on the availability of collateral documents. A 6-month claim period will be given, after which, charges will apply.

Details of the Safekeeping Fee as follows:

	FEE
After 6 months from notification of availability of collateral document	P500 per Loan Account
Every year, thereafter, that the documents remain unclaimed	Additional P500

To claim collateral documents, go to Loan Services, look for Release of Collateral Documents and set an appointment through our Online Appointment Scheduler.