

How to Register Mobile Devices for Mobile Banking

携帯端末のモバイルバンキング登録方法

※モバイルバンキングへの初めてのログイン時に必要な手順です。

STEP 1

モバイルバンキングアプリにログイン

ログイン ID・パスワードはオンラインバンキングで設定されたものと同一です。

STEP 2

会員規約に同意、「ACCEPT」をタップ

ACTIVATION

Your device is ready for activation. Please accept the Terms and Conditions below to proceed with the activation process.

Terms & Conditions

The following terms and conditions ("MBS Terms and Conditions") shall apply to the Client's use and availment of the mobile banking services offered by BDO Unibank, Inc. By downloading and launching the Mobile Banking Application and/or using the Mobile Banking Services, the Client hereby agrees to be bound by the MBS Terms and Conditions:

1. Definition of Terms

As used herein, unless otherwise specified:

1.1 "BDO" shall mean BDO Unibank, Inc., its successors-in-interest and assigns.

1.2 "MBS" shall refer to mobile banking services of BDO which allows customers to do banking transactions over wireless communications media such as smart

DECLINE

ACCEPT

STEP 3

弊行から SMS が届きますので、2 分以内に「ADD DEVICE」と返信

SECURITY ALERT: We received a request from your account to add a new mobile device to BDO Mobile Banking. If you made this request, reply **ADD DEVICE** within 2 minutes and you will get a One-Time PIN in another message. If you did not make this request, please call BDO at [\(02\) 8631-8000](tel:02-8631-8000).

※オンラインバンキングにご登録の番号がフィリピンの携帯電話番号以外の場合 STEP 3 は不要です。
※2 分を超えてしまった場合、及び返信内容に間違いがある場合は STEP 1 から再度お試しください。

STEP 4

数分後、One-Time Pin (OTP)が届きます。

SECURITY ALERT: You are adding a new mobile device to BDO Mobile Banking. Your One-Time PIN is Do not share this with anyone. If you did not make this request, change your password immediately and call BDO at [\(02\) 8631-8000](tel:02-8631-8000). Ref No.

STEP 5

OTP を入力、「PROCEED」をタップ

← ONE TIME PASSWORD(OTP)

To further ensure the security of your online banking transactions, you will be receiving a One-Time Password (OTP) via your registered mobile phone number with last 4-digits: XXXXXXX0969. For inquiries, your Reference Number is

Enter your OTP

Type here OTP を入れて下さい

CANCEL

PROCEED

STEP 6

下記表示されますと完了です。



**Your device has been
successfully
activated. You will no
longer be required to
input SMS OTP
whenever you login
with this device**

CONTINUE

※ご登録が完了しなかった場合、オンラインバンキングにアクセスしてご登録端末の数を確認して下さい。
※5つ以上の端末は登録できませんので、端末の削除が必要になります。下記の手順をご参照下さい。

How to Delete Mobile Devices for Mobile Banking

携帯端末のモバイルバンキング登録削除方法

STEP 1

ホーム画面から「Enrollment」>「Mobile Device(s)」>「View/Delete Mobile Device(s)」の順にクリック

The screenshot displays the mobile banking app's home screen. On the left, there is a 'NAVIGATE' menu with options: My Accounts, Send Money, Pay Bills and Reload, Enrollment (highlighted with a red box), More Services, and Profile Settings. Below this is a 'My Quick Links' section with various icons. The main content area shows a welcome message and a list of services. The 'Enrollment' menu item is expanded, showing a 'Choose an option:' list with items like ATM Banking, Own Account, Other Person's Account, Company/Biller, Prepaid Mobile Number, Request for Unenrollment, Request for Unenrollment Other Channels, Mobile Device(s) (highlighted with a red box), Trust Account, and BDO Rewards Account. A blue arrow points from the 'Mobile Device(s)' option to a secondary menu on the right. This secondary menu has a '<< BACK' button and two options: 'Mobile Device(s)' and 'View/Delete Mobile Device(s)' (highlighted with a red box).

STEP 2

削除したい端末にチェックを入れ「Delete」をクリック

BDO
We find ways®

NAVIGATE
My Accounts >
Send Money >
Pay Bills and Reload >
Enrollment >
More Services >
Profile Settings >

My Quick Links

View/Delete Mobile Device(s)

Enrollment > Mobile Device(s) > View/Delete Mobile Device(s)

Welcome, [redacted]
Your last login was August 19, 2020, 10:18:58 GMT +8
You have 0 invalid login attempt(s).

Go to Card Security Management >

Devices

<input type="checkbox"/>	Device	Date Activated	OTP Generator	Quick Balance	Action
<input checked="" type="checkbox"/>	SM-A207F	02/09/2020		ON	✕
<input type="checkbox"/>	SM-A207F	05/21/2020	ON	ON	✕
<input type="checkbox"/>	A37F	08/18/2020			✕

Delete

STEP 3

下記メッセージが表示されますと携帯端末の削除が完了となります。

“You have successfully deleted your device with reference number XXXXXXXX-XXXXXX.”

BDO
We find ways®

NAVIGATE
My Accounts >
Send Money >
Pay Bills and Reload >
Enrollment >
More Services >
Profile Settings >

My Quick Links

View/Delete Mobile Device(s)

Welcome, [redacted]
Your last login was August 20, 2020, 02:07:15 GMT +8
You have 0 invalid login attempt(s).

Go to Card Security Management >

✔ You have successfully deleted your device with reference number 20200820-201177.

Detail Summary

My Deleted Devices

Device
A37F

Back

※上記の手順中エラーが発生した場合、当ジャパンヘルプデスクへお問い合わせ下さい。