

JCB PLAZA LOUNGE						
Territory	Country	City	Address	Phone Number	Hours	Closed
America	U.S.A.	Guam	Comete Bldg. 2F, 1245 Pale San Vitores Road, Tumon, Guam	(671) 646-1294	09:00 – 18:00	N/A
		Honolulu	2nd Floor, Waikiki Shopping Plaza, 2250 Kalakaua Ave., Suite 207A Honolulu, HI 96815, U.S.A.	1-800-775-0046* 808-971-8111	09:00 – 20:00	N/A
		Los Angeles	<i>phone only</i>	1-800-775-0550* (323) 817-6350	09:00 – 17:30	Sun., holidays

\* toll free in U.S.A.

Asia	Hong Kong	Hong Kong	6/F., Chung Fung Commercial Building, 12 Canton Road, Tsimshatsui, Kowloon, Hong Kong	(852) 2366-7211	09:00 – 18:00	N/A
	Korea	Seoul	2F, Kukje Building, 109, Namdaemun-ro, Jung-gu, Seoul, 04522, Korea	080-755-4977* (02) 755-4977	09:00 – 18:00	Sun., holidays
	Singapore	Singapore	230 Orchard Road, #05-234/236 Faber House, Singapore	1800-734-0096** 6734-0096	09:00 – 17:30 (Mon-Fri), 09:00 – 13:00 13:00 – 17:30 (Sat)***	Sun., holidays
	Taiwan	Taipei	6F-D 44 Sec.2, Zhongshan N.Rd., Taipei, Taiwan	0800-310-088**** (02) 2531-0088	09:15 – 17:15	Sat., Sun., holidays
	Thailand	Bangkok	9th Floor, Amarin Plaza Building, 500 Ploenchit Road, Lumpini, Pathumwan, Bangkok 10330, Thailand	(02) 652-0341	09:30 – 18:00	Sun., holidays

\* toll free in Korea

\*\* toll free in Singapore

\*\*\* only phone inquiries are available from 13:00-17:30 on Sat.

\*\*\*\* toll free in Taiwan

Europe	France	Paris	10 Rue de la Paix, 75002 Paris, France	0800 058 111* 01 42 86 06 01	09:00 - 17:00	Sat., Sun., holidays
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\* toll free in France

**NOTE:** Hours and closed days may change without notice.

JCB PLAZA (Concierge/Information Center)						
Territory	Country	City	Address	Phone Number	Hours	Closed
America	Canada	Toronto	5775 Yonge St, Suite 600, Toronto, Ontario, M2M 4J1, Canada	(416) 367-5265	08:30 – 17:00	Sat., Sun., holidays
		Vancouver	Lower Lobby, The Fairmont Hotel Vancouver, 900 West Georgia St., Vancouver, B.C. V6C 2W6, Canada	(604) 683-7349	09:30 – 18:00	Sat., Sun., holidays
	Saipan	Saipan	1st Floor, Fiesta Resort & Spa Saipan, Coral Tree Ave. Garapan, Saipan Northern Mariana Islands, U.S.A	(670) 233-1522	10:00 – 18:00	Sat., Sun., holidays
	U.S.A.	Honolulu	Ala Moana Center ,1450 Ala Moana Blvd. Honolulu, HI 96814, U.S.A.	(808) 921-1212	09:30 – 18:00	N/A
		Las Vegas	3200 Las Vegas Blvd. South, Las Vegas, NV 89109, U.S.A.	(702) 382-5906	10:00-18:00 (Mon-Sat) 12:00-19:00 (Sun, holidays)	Mall schedule
		Los Angeles	C/O Westin Bonaventure Hotel, 404 South Figueroa St., Suite 520-A, Los Angeles, CA 90071, U.S.A.	(213) 627-2950	09:00 – 17:30	N/A*
		New York	2 W 45th St. 3rd Floor, New York, NY 10036, U.S.A.	(212) 698-0860	09:00 – 17:30	N/A*
		Orlando	7041 Grand National Dr., Suite 232, Orlando, FL 32819, U.S.A	(407) 438-1628	09:00 – 17:00	Sat., Sun., holidays
San Francisco	C/O Hotel Nikko San Francisco: 222 Mason St., Ground Floor, San Francisco, CA 94102, U.S.A.	(415) 391-7234	09:00 – 17:30	N/A		

\* only phone inquiries are available on Sat., Sun., and holidays

Asia	Cambodia	Siem Reap	#52 Street, Charles De Gaulle, Group 7, Sangkat Svay Dangkum, Siem Reap City, Siem Reap Province Kingdom of Cambodia	063-766-211	09:00 – 17:00	Sat., Sun., holidays
	China	Beijing	Room 1206-1208, Building 10, Pomegranate Center, 88 Liuxiang Road, Fengtai District, Beijing, China	(010) 6525-0425	09:00 – 17:30	Sat., Sun., holidays
		Dalian	New World Hotel Dalian, 41 Renmin Road, Zhongshan District, Dalian, China	(0411) 8807-8663	08:30 – 17:00	N/A
		Shanghai	Okura Garden Hotel Shanghai, 58 Maoming Rd.(S), Shanghai, China	(021) 6326-0325	08:30 – 17:00	Sat., Sun., holidays
	Indonesia	Bali	JL., Bypass Ngurah Rai No 88, Kelan Abian, Tuban, Kuta, Bali, 80362, Indonesia	(0361) 708741	09:00 – 17:00	Sun., holidays
	Japan	Tokyo	Tokyo Tourist Information Center Yurakucho, 2-4-10 Yuraku-cho, Chiyoda-ku, Tokyo, 100-0006, Japan	0120-500-544* (03) 3287-2912***	11:00-19:00**	New Year's Holidays
		Kyoto	Kyoto Station Building 2nd floor, 901, Higashishiokojicho, Shimogyo-ku Kyoto-shi, Kyoto, 600-8216, Japan	0120-500-544* (075) 365-0040***	10:00 – 18:00	N/A
	Korea	Seoul	2nd Floor, Lotte Hotel Main Building, 30, Eulji-ro, Jung-gu, Seoul, Korea	(02)771-8110	9:00 – 12:30 13:30 – 18:00	N/A
	Malaysia	Kuala Lumpur	Unit 16.02-16.07, Level 16, Amoda, 22 Jalan Imbi, Kuala Lumpur 55100, Malaysia	(03) 2148-0070	09:00 – 17:00	Sat., Sun., holidays
	Philippines	Cebu	Unit 5/6, 8th Floor, MDCT Building, Block20, Leyte Loop Cebu Business Park, Cebu City 6000, Philippines	032-272-4016	09:00 – 17:00	N/A
Taiwan	Taipei	1F, No.71, Sec. 2, Zhongshan N. Road., Zhongshan District., Taipei City 104, Taiwan (R.O.C.)	(02) 2523-4952	09:00 – 17:30	N/A	
Vietnam	Ho Chi Minh	Floor 21, MB Sunny Tower, 259 Tran Hung Dao St. Co Giang Ward, District 1, Ho Chi Minh City, Vietnam	(028) 3829-1009****	09:00 – 17:30	Sat., Sun., holidays	

\* toll free in Japan

\*\* not staffed from 13:30-14:30 (phone inquiries are available)

\*\*\* telephone number of JCB Plaza Tokyo and Kyoto are not open to the public. JCB Plaza call center (0120-500-544) can receive the incoming call from the cardholders.

\*\*\*\* please call 08-3829-1009 in case the line is busy

Europe	Austria	Wien	Opfering 1, Floor 7, Entrance R, Top 701, A-1010 Wien, Austria	(01) 252-1414	09:00 – 17:30	Sat., Sun., holidays
	Denmark	Copenhagen	2nd Floor, Vesterbrogade 6D, 1620 Copenhagen V. Denmark	(33) 14-12-27	9:00 – 12:00 12:30 – 17:00	Sat., Sun., holidays
	Germany	Frankfurt	Hanauer Landstrasse 291B, 60314 Frankfurt am Main, Germany	(069) 299-87870	09:00 – 17:30	Sat., Sun., holidays
	Italy	Rome	Via Vittorio Emanuele Orlando 73, 00185 Roma, Italy	(06) 4820764	09:30 – 17:30	Sat., Sun., holidays
	Spain	Barcelona	Avenida Diagonal,416 3rd Floor 1Room, 08037 Barcelona, Spain	(93) 490-9351	09:00 – 17:45	Sat., Sun., holidays
		Madrid	Calle Jacometrezo, 15 4th Planta, 28013 Madrid, Spain	(91) 761-8300	09:00 – 17:45	Sat., Sun., holidays
United Kingdom	London	Room 106 , 3rd Floor, 1 Alie St. London, E1 8DE, U.K.	(020) 7808-3163	10:00 – 17:00	Sat., Sun., holidays	

Oceania	Australia	Cairns	Ground floor,17 Spence St. Cairns, QLD 4870, Australia	(07) 4052-5886	(Mon-Fri) 9:00 – 12:30 15:00 – 18:30 (Phone) 9:00 – 12:30 14:00 – 18:30 (Sat,Sun,Holiday) 9:00 – 12:30	N/A
		Gold Coast	Shop 3A, 3191 Surfers Paradise Blvd. Surfers Paradise, QLD 4217, Australia	(07) 5592-9472	10:00 – 13:00 14:00 – 17:00	Sat., Sun., holidays
		Sydney	Level 18, 456 Kent St. Sydney, NSW 2000, Australia	(02) 9510-0379	10:00 – 12:00 13:00 – 17:00	Sat., Sun., holidays
	New Zealand	Auckland	Level 5, 191 Queen St. Auckland, New Zealand	(09) 379-0530	09:00 – 17:30	Sat., Sun., holidays
Queenstown		Ground Floor, Shop 5, 93 Beach St. Queenstown, 9300, New Zealand	(03) 442-6173	11:00 – 19:00	Sat., Sun., holidays	

**NOTES:**

(1) Hours and closed days may change without notice.

(2) JCB Plaza Milano has been discontinued on March 31, 2020.