INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON-COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
	The Board's G	overnance Responsibilities	
		t, working board to foster the long- term success of the long- term best interest in	
 Board is composed of directors with collective working knowledge, experience or expertise that is relevant to the company's industry/sector. 	COMPLIANT	The BDO Unibank, Inc. (BDO) Board has 11 members, 7 of whom are bankers with local and international banking experience, 2 are lawyers and 2 are entrepreneurs. See Profile of Directors on pages No. 40 to 47, of the 2019 Annual Report.https://www.bdo.com.ph/sites/default/files/pdf /BDO-Unibank-2019-Annual-Report.pdfFor the qualification standards, see Selection, Nomination and Election of Board Members on page 6 of the Revised Corporate Governance Manual.https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf	
2. Board has an appropriate mix of competence and expertise.	COMPLIANT	The BDO Board has a diverse and balanced composition. See Board Snapshot on page 33 of the 2019 Annual Report.https://www.bdo.com.ph/sites/default/files/pdf /BDO-Unibank-2019-Annual-Report.pdf	
3. Directors remain qualified for their positions individually and collectivel to enable them to fulfill their roles	COMPLIANT y	There have been no changes in the personal circumstances of each director that would otherwise disqualify them to remain as Directors.	

	and responsibilities and respond to the needs of the organization.		Their individual profiles can be viewed on pages 40 to 47 in the Board of Directors section of the 2019 Annual Report. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf	
Rec	commendation 1.2			
	Board is composed of a majority of non-executive directors.	COMPLIANT	As of December 31, 2019, the BDO Board is composed of 2 Executive Directors 3 Non- Executive Directors including the Chairperson and 6 Independent Directors. See Composition of the Board on page 33 of the 2019 Annual Report. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf	
Rec	commendation 1.3			
1.	Company provides in its Board Charter and Manual on Corporate Governance a policy on training of directors.	COMPLIANT	See Page 29, Section 8, Item-Governance Policies, Programs and Procedures (Director Orientation and Continuing Education Policy) in the Revised Corporate Governance Manual. BDO website: <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	
	Company has an orientation program for first time directors.	COMPLIANT	Director Orientation and Continuing Education Policy is published in the corporate website and can be viewed using the following link: <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /Director%20Orientation%20Policy%202018.pdf	

3. Company has relevant annual continuing training for all directors.	COMPLIANT	All directors of BDO complied with the annual corporate governance training requirement of four (4) hours for 2019. Ten (10) directors of BDO attended the in-house corporate governance seminar last 24 July 2019 in Makati City. It concentrated on cybersecurity in the Philippines and blockchain technology / cryptocurrencies, to update them on emerging risks as banks move to the era of digital banking. One (1) director attended an external corporate governance training, which focused on boardroom realities, fighting red tape, and governance advocacies. Please see page 35 of the 2019 Annual Report. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf	
Recommendation 1.4			
1. Board has a policy on board diversity.	COMPLIANT	BDO has put in place a Board Diversity Policy which prescribes that a Nominations Committee will consider all aspects of diversity in order to maintain an appropriate balance of skills, background, experience, and knowledge of the Board. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BOARD%20DIVERSITY%20POLICY.pdf The BDO Board has 2 female and 9 male Directors. See Board Snapshot on page 33 of the 2019 Annual Report. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf	

Optional: Recommendation 1.4			
 Company has a policy on and discloses measurable objectives for implementing its board diversity and reports on progress in achieving its objectives. 	COMPLIANT	See Page 2, Section1, Item 4 – Board Governance Framework (Board Diversity) in the Revised Corporate Governance Manual. BDO website: https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf See the Bank's Board Diversity Policy: https://www.bdo.com.ph/sites/default/files/pdf /BOARD%20DIVERSITY%20POLICY.pdf See page 33, Board Snapshot (Diverse and Balanced Composition) in the 2019 Annual Report. https://www.bdo.com.ph/sites/default/files/pdf /BDO-Unibank-2019-Annual-Report.pdf	
Recommendation 1.5			
1. Board is assisted by a Corporate Secretary.	COMPLIANT	Atty. Edmundo L. Tan is the Corporate Secretary. See Page 2, Section 1, Item - Board Governance Framework (Independent Officers) in the Revised Corporate Governance Manual for his duties and functions. See page 48 of the 2019 Annual Report for his qualifications. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf	
2. Corporate Secretary is a separate individual from the Compliance Officer.	COMPLIANT	He is a separate individual.	

3.	Corporate Secretary is not a member of the Board of Directors.	COMPLIANT	He is not a member of the Board.	
4.	Corporate Secretary attends training/s on corporate governance.	COMPLIANT	See attached Certificate of Attendance of Atty. Edmundo L. Tan. He attended the 2019 BDO Corporate Governance Seminar held on July 24, 2019.	
Op	tional: Recommendation 1.5			
1.	Corporate Secretary distributes materials for board meetings at least five business days before scheduled meeting.	COMPLIANT	See scanned copy of transmittal memo to a director on the distribution of board meeting materials within 5 business days before the scheduled meeting.	
Re	commendation 1.6			
	Board is assisted by a Compliance Officer.	COMPLIANT	The Bank has a dedicated independent Compliance Officer functionally reporting to the Board Audit Committee. He is Atty. Federico P. Tancongco. See page 3-4 of the Revised Corporate Governance Manual for his duties and functions and pages 28 and 32of the 2019 and 2020 Definitive Information Statements, respectively, for his profile and qualifications. https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf https://www.bdo.com.ph/sites/default/files/pdf /2019-DIS-B.pdf https://www.bdo.com.ph/sites/default/files/pdf /2020-DIS-FINAL1.pdf	
2.	Compliance Officer has a rank of Senior Vice President or an equivalent position with adequate stature and authority in the corporation.	COMPLIANT	He is a Senior Vice President.	

3. Compliance Officer is not a member of the board.	COMPLIANT	He is not a member of the Board.	
 Compliance Officer attends training/s on corporate governance. 	COMPLIANT	See attached Certificate of Attendance of Atty. Federico P. Tancongco. He attended the 2019 BDO Corporate Governance Seminar last July 24, 2019.	
		pilities of the Board as provided under the law, the co	
Recommendation 2.1	idelines snouid be c	clearly made known to all directors as well as to stoc	knolders and other stakeholders.
	COMPLIANT	In discharging their fiduciant duty directors	
 Directors act on a fully informed basis, in good faith, with due diligence and care, and in the best interest of the company. 		 In discharging their fiduciary duty, directors perform functions such as the review and guiding of corporate strategy, risk management policies and procedures, annual budgets and business plans, and monitoring their implementation; the setting financial objectives, monitoring implementation of and corporate performance; and approving the issuance of capital stock distribution of dividends, strategic plans, major capital expenditures, acquisitions, equity investments, fixed assets, mergers, joint ventures, divestments, and significant related party transactions. In 2019, the Board of Directors approved the acts contained in pages 34 and 35 of the 2019 Annual Report. The acts of the Board pertaining to these items were properly and timely disclosed to the PSE after the Board meetings. <u>https://www.bdo.com.ph/sites/default/files/pdf/BDO-Unibank-2019-Annual-Report.pdf</u> 	
Recommendation 2.2	<u> </u>		

 Board oversees the development, review and approval of the company's business objectives and strategy. 	COMPLIANT	As provided in the Bank's Revised Corporate Governance Manual (see page 12 – Item b (2) – Specific Duties and Responsibilities of the Board of Directors), the Bank's Board of Directors approve the Bank's strategic objectives and business plans. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u> At last year's Special Board Meeting of the Bank held on July 26, the Board discussed the Bank Strategic Initiatives.	
 Board oversees and monitors the implementation of the company's business objectives and strategy. 	COMPLIANT	 Please find below dates of the Bank's Regular Meetings in 2019 when business objectives and strategies were discussed: January 5 – Presentation of Financial Budget and Funding Plan for 2019 January 26 - Bank's Issuance of Peso- Denominated Fixed Rate Bonds; March 30- ICAAP document; May 25 – ESOP, restructuring/sale of BDOLF, July 26 – Strategic Board; August 31 – redemption of P10B tier 2 Notes and updates on LTNCD program, acquisition of Pandi and restructuring of BDOLF business; October 26 – Amendment on AOI and By- laws and consumer fraud report (part of which report is on mitigating actions of the Bank); 	

Supplement to Recommendation 2.2			
 Board has a clearly defined and updated vision, mission and core values. 	COMPLIANT	See page 3 of the 2019 Annual Report. https://www.bdo.com.ph/sites/default/files/pdf /BDO-Unibank-2019-Annual-Report.pdf	
		These are reviewed every 3 years.	
2. Board has a strategy execution process that facilitates effective management performance and is attuned to the company's business environment, and culture.	COMPLIANT	The strategy execution process is described in page 21 of the 2019 Annual Report. It encompasses the focus areas of the Bank, its strategic initiatives and a diversified business model with products and services catering to the changing needs of Filipino customers. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf	
Recommendation 2.3			
 Board is headed by a competent and qualified Chairperson. 	COMPLIANT	The Chairperson of the BDO Board of Directors is Ms. Teresita T. Sy since April 29, 1995. See page 40 of the 2019 Annual Report for her profile and qualifications <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf	
Recommendation 2.4			
 Board ensures and adopts an effective succession planning program for directors, key officers and management. 	COMPLIANT	The Bank's Succession Plan Framework was reviewed and noted by the Corporate Governance Committee on March 23, 2013. This was confirmed by the Board on May 25, 2013. It covers the succession management strategy created, developed and approved by the Board to manage the succession process that is aligned	

		 with the organizational objectives and needs of the Bank. In particular, the Bank may adopt the following when a top position vacancy will occur: STRUCTURE Promote qualified candidates from within who could immediately assume the position; Split the group into smaller units; Consolidate the business unit with another group 	
		 TALENT POOL Every year, Human Resources Group identifies units of the Bank whose heads are due to retire in 1-2 years. 1. Based on this information, sources of possible replacements will be identified from the BDO Unibank and its subsidiaries or the SM Group. 2. Hire externally if no suitable candidate is available. 	
		 TRAINING To prepare identified officers who are potential candidates for higher positions, the Bank has the following talent development programs: 1. Officers Development Program 2. Management Development Program 3. Talent Management Program – for senior officers 	
2. Board adopts a policy on the retirement for directors and key officers.	COMPLIANT	See attached Policy on Retirement of Directors. BDO Website: https://www.bdo.com.ph/sites/default/files/pdf /Director%20Orientation%20Policy%202018.pdf	

December delier 0.5			
Recommendation 2.5			
 Board aligns the remuneration of key officers and board members with long-term interests of the company. 	COMPLIANT	The Bank remuneration policy is geared towards attracting, retaining and motivating employees and members of the Board. See page 36 of the 2019 Annual Report.	
		https://www.bdo.com.ph/sites/default/files/pdf /BDO-Unibank-2019-Annual-Report.pdf	
 Board adopts a policy specifying the relationship between remuneration and performance. 	COMPLIANT	All qualified employees may be entitled to an annual merit increase in salary, based on their performance for the immediately preceding year. This has a long-term and compounding effect to the fixed pay, which serves as basis for their retirement benefit. See page 36 of the 2019 Annual Report. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf	
3. Directors do not participate in discussions or deliberations involving his/her own remuneration.	COMPLIANT	The concerned directors are required to recuse in the deliberation.	
Optional: Recommendation 2.5			
 Board approves the remuneration of senior executives. 	COMPLIANT	There is a Board-approved remuneration policy for Senior Executives per Resolution No. 328-A- 2012 dated June 30, 2012. See attached Secretary's Certificate.	
 Company has measurable standards to align the performance- based remuneration of the 	COMPLIANT	The measurable standard established by the Bank is the Key Result Areas Plan for each employee every year, which specifies the focus	

executive directors and senior executives with long-term interest, such as claw back provision and deferred bonuses.		area of performance and the results expected that are aligned with the strategy of the Bank. The performance of these standards is the basis for the yearly appraisal rating of employees. The remuneration framework for senior management includes fixed pay, bonus and the Employee Stock Option Plan (ESOP) as a long term incentive program. A claw back mechanism is in place, where the benefits and rights accruing from the ESOP can be revoked or forfeited, if the eligible employee is terminated from service for cause or in the event of imposition of an administrative or disciplinary sanction or penalty against the eligible employee at any time during and after the vesting period prior to exercise. It is linked to corporate and individual performance, based on an annual appraisal of senior management officers. See page 36 of the 2019 Annual Report. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> / <u>/BDO-Unibank-2019-Annual-Report.pdf</u>	
Recommendation 2.6 1. Board has a formal and transparent board nomination and election policy.	COMPLIANT	The procedures for the nomination of directors are published in page 18 and pages 18 to 19of the 2019 and 2020 Definitive Information Statements (DIS) while the election of directors is in page 2 thereof. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /2019-DIS-B.pdf	

		https://www.bdo.com.ph/sites/default/files/pdf /2020-DIS-FINAL1.pdf The policy for the selection, nomination and election of directors could be found on page 6 of the Revised Corporate Governance Manual published in the BDO website. Please see page 34 Section 13 of the Revised	
		Corporate Governance Manual – Promoting Shareholder Rights/Right to Nominate. BDO website: <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	
2. Board nomination and election policy is disclosed in the company's Manual on Corporate Governance.	COMPLIANT	See Page 4, Section 2, Item – Duties, Functions and Responsibilities of the Board (Selection, Nomination and the Board of Directors), and Page 21, Section 3, Item – Board Committees (Nomination Committee), of the Revised Corporate Governance Manual. BDO website: <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /REVISED-CORGOV-MANUAL.pdf	
3. Board nomination and election policy includes how the company accepted nominations from minority shareholders.	COMPLIANT	This is included in the procedure for nomination of directors on page 18 and 18 to 19 of the 2019 and 2020 DIS, respectively. See Page 4, Section 2, Item – Duties, Functions and Responsibilities of the Board (Selection, Nomination and the Board of Directors) in the Revised Corporate Governance Manual.	

		BDO website: https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf https://www.bdo.com.ph/sites/default/files/pdf /2019-DIS-B.pdf https://www.bdo.com.ph/sites/default/files/pdf /2020-DIS-FINAL1.pdf	
4. Board nomination and election policy includes how the board shortlists candidates.	COMPLIANT	The short listing of candidates by the Nominations Committee is done by pre- screening and checking the qualifications of nominees from the pool of candidates versus the standard. See Page 4, Section 2, Item – Duties, Functions and Responsibilities of the Board (Selection, Nomination and the Board of Directors in the Revised Corporate Governance Manual and page 18 and pages 18 to 19 of the 2019 and 2020 DIS, respectively.BDO website: https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdfhttps://www.bdo.com.ph/sites/default/files/pdf /2020-DIS-FINAL1.pdfhttps://www.bdo.com.ph/sites/default/files/pdf /2019-DIS-B.pdf	
5. Board nomination and election policy includes an assessment of the effectiveness of the Board's processes in the nomination, election or replacement of a director.	COMPLIANT	The Nominations Committee leads in the process of identifying and evaluating nominees for directors. It evaluates the balance of skills, knowledge and experience of the existing Board and the requirements of the Bank. The result of the evaluation determines the role and key	

 Board has a process for identifying the quality of directors that is aligned with the strategic direction of the company. 	COMPLIANT	attributes than an incoming director should have. See Page 6, Section 2, Item – Duties, Functions and Responsibilities of the Board (Selection, Nomination and the Board of Directors), and Page 21, Section 3, Item – Board Committees (Nomination Committee), in the Revised Corporate Governance Manual and page 59 of the 2019 Annual Report. BDO website: https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf https://www.bdo.com.ph/sites/default/files/pdf /BDO-Unibank-2019-Annual-Report.pdf See Page 6, Selection, Nomination and Election of Board Members in the Revised Corporate Governance Manual. This is handled by the Nominations Committee. BDO website: https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf	
Optional: Recommendation to 2.6			
 Company uses professional search firms or other external sources of candidates (such as director databases set up by director or shareholder bodies) when searching for candidates to the board of directors. 	COMPLIANT	See page 6, Selection, Nomination and Election of Board Members in the Revised Corporate Governance Manual. BDO website: <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u> The Bank, thru its Nominations Committee, uses	

		external databases in selecting the pool of	
		candidates for the new members of the Board.	
Recommendation 2.7			
 Board has overall responsibility in ensuring that there is a group-wide policy and system governing related party transactions (RPTs) and other unusual or infrequently occurring transactions. 	COMPLIANT	The Board has established policies and procedures on related party transactions (RPTs) in accordance with BSP and SEC regulations. These include definition of related parties, coverage of RPT policy, guidelines in ensuring arm's-length terms, identification and prevention of management potential or actual conflicts of interest, adoption of materiality thresholds, internal limits for individual and aggregate exposures, whistle-blowing mechanisms, and restitution of losses and other remedies for abusive RPTs. See the BDO Group's RPT Policy. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/Revised%20RPT%20Policy.pdf</u>	
2. RPT policy includes appropriate review and approval of material RPTs, which guarantee fairness and transparency of the transactions.	COMPLIANT	Material related party transactions (RPT) are vetted and approved by the RPT Committee, composed of all independent directors including the Chairman. RPT whose value meets or exceeds 10% of the Bank's total assets, require review of an external independent party to evaluate the fairness of its terms and conditions and approval of 2/3 vote of the Board, with at least a majority of the independent directors voting affirmatively.	

		See attached Related Party Transactions Policy, which can also be viewed through the following link: <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/Revised%20RPT%20Policy.pdf</u>	
3. RPT policy encompasses all entities within the group, taking into account their size, structure, risk profile and complexity of operations.	COMPLIANT	It covers DOSRI, Subsidiaries, Affiliates, and Other Related Parties in compliance with BSP and SEC regulations. See attached Related Party Transactions (RPT) Policy, which can also be viewed through the following link: <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/Revised%20RPT%20Policy.pdf</u>	
Supplement to Recommendations 2.7			
 Board clearly defines the threshold for disclosure and approval of RPTs and categorizes such transactions according to those that are considered <i>de minimis</i> or transactions that need not be reported or announced, those that need to be disclosed, and those that need prior shareholder approval. The aggregate amount of RPTs within any twelve (12) month period should be considered for purposes of applying the thresholds for disclosure and approval. 	COMPLIANT	The revised RPT policy provides that transactions that amount to or exceed 10% of BDO Unibank's total assets (singly or aggregated within a 12 month period) are required to be reported to the Securities and Exchange Commission. This type of RPT must be approved by at least 2/3 vote of the Board of Directors, with at least a majority of the independent directors voting to approve the proposed transaction. In case a majority of the independent directors' vote is not secured, the material RPT may be ratified by the vote of the stockholders representing at least 2/3 of the outstanding capital stock.	

		The Bank also defined a materiality threshold of PHP500 million for credit transactions and PHP50 million for non-credit transactions. This type of material RPTs need to be endorsed by the Related Party Transactions Committee before it can be approved by the Board of Directors. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/Revised%20RPT%20Policy.pdf</u>	
 Board establishes a voting system whereby a majority of non-related party shareholders approve specific types of related party transactions during shareholders' meetings. 	NON-COMPLIANT		During the Annual Stockholders' Meeting, material RPTs are presented together with the other acts of the Board for ratification by stockholders whereby effectively, the majority of non-related party shareholders are also included in the voting. Their corresponding votes will be counted and reflected in the voting tabulation. See page 6 of the minutes of the 2019 Annual Stockholders' minutes where all significant related party transactions were ratified by the shareholders. <u>https://www.bdo.com.ph/sites/ default/files/pdf/April-22-2019- ASM-final.pdf</u>

Recommendation 2.8			
 Board is primarily responsible for approving the selection of Management led by the Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive). 	COMPLIANT	See page 11, Item 4 (specific Duties and Responsibilities of the Board Functions) of the Revised Corporate Governance Manual. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /REVISED-CORGOV-MANUAL.pdf See pages 34 of the 2019 Annual Report. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf	
2. Board is primarily responsible for assessing the performance of Management led by the Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive).	COMPLIANT	See page 13 of the Revised Corporate Governance Manual.https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdfThe assessment process for senior management is part of the Board Performance Self-Assessment Form published in the corporate website under Company Policies. This is being done annually.For the independent control functions, this is being done through the yearly Appraisal Report, which is individually reviewed by the respective board-level committees.https://www.bdo.com.ph/sites/default/files/pdf /Board%20Evaluation%20Forms.pdf	
Recommendation 2.9	COMPLIANT		
 Board establishes an effective performance management framework that ensures that Management's performance is at 	COMPLIANT	The Key Result Areas Plan (KRA) is the effective performance management framework adopted to ensure that individual performance	

par with the standards set by the Board and Senior Management.		is tracked versus standards set by Management and Board.	
2. Board establishes an effective performance management framework that ensures that personnel's performance is at par with the standards set by the Board and Senior Management.	COMPLIANT	All employees are similarly assessed using the pre-defined KRA, which considers the employees' functions.	
Recommendation 2.10			
 Board oversees that an appropriate internal control system is in place. 	COMPLIANT	See Internal Control and Risk Management on page 11 of the Revised Corporate Governance Manual. https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf The Board Audit Committee also ensures that a review of the effectiveness of the Bank's internal control, including financial, operational and compliance controls and risk management is conducted annually. https://www.bdo.com.ph/sites/default/files/pdf /TermsofReferencecompilation.pdf	
2. The internal control system includes a mechanism for monitoring and managing potential conflict of interest of the Management, members and shareholders.	COMPLIANT	Same	
3. Board approves the Internal Audit Charter.	COMPLIANT	See attached Board-approved Internal Audit Charter.	
Recommendation 2.11			

 Board oversees that the company has in place a sound enterprise risk management (ERM) framework to effectively identify, monitor, assess and manage key business risks. 	COMPLIANT	See Internal Control and Risk Management on page 11 of the Revised Corporate Governance Manual. https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf The Risk Management Committee of the Board, as part of its duties and responsibilities, approves the enterprise risk management framework and written risk management plan developed by management, defining the policies, limits, and strategies for managing and controlling major risks of BDO. See Section III of its Terms of Reference. https://www.bdo.com.ph/sites/default/files/pdf /TermsofReferencecompilation.pdf	
 The risk management framework guides the board in identifying units/business lines and enterprise- level risk exposures, as well as the effectiveness of risk management strategies. 	COMPLIANT	See enterprise risk management framework designed to enhance risk management through a holistic and integrated framework so that all material risks faced by the Bank are identified, measured, evaluated, mitigated, monitored and appropriately managed. See page 31 of the Revised Corporate Governance Manual. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	

 Board has a Board Charter that formalizes and clearly states its roles, responsibilities and accountabilities in carrying out its fiduciary role. 	COMPLIANT	See page 11 of the Revised Corporate Governance Manual. It is also published in the corporate website at https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf https://www.bdo.com.ph/sites/default/files/pdf /BOARD%20CHARTER.pdf	
2. Board Charter serves as a guide to the directors in the performance of their functions.	COMPLIANT	Yes	
3. Board Charter is publicly available and posted on the company's website.	COMPLIANT	Yes https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf on Corporate Governance	
Additional Recommendation to Principle	2		
 Board has a clear insider trading policy. 	COMPLIANT	See Personal Trading Policy published in the corporate website at: <u>https://www.bdo.com.ph/sites/default/files/PER</u> <u>SONAL%20TRADING%20POLICY.pdf</u>	
Optional: Principle 2		P	
 Company has a policy on granting loans to directors, either forbidding the practice or ensuring that the transaction is conducted at arm's length basis and at market rates. 	COMPLIANT	This is covered in the Related Party Transactions Policy published in the corporate website at <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/Revised%20RPT%20Policy.pdf</u>	
 Company discloses the types of decision requiring board of directors' approval. 	COMPLIANT	The types of decision requiring board approval:Corporate strategy, risk management policies and procedures, governance policies and	

practices, annual budgets and business plans, annual and interim financial statements, key operational initiatives, selection of CEO, the hiring, resignations and promotions of senior officers, succession planning, remuneration and nomination of directors.	
• Issuance of capital stocks, distribution of dividends, strategic plans, major capital expenditures, amendments of Articles of Incorporation and By-Laws, acquisitions, equity investments, fixed assets, mergers, joint ventures, divestments, and significant related party transactions	
See pages 12-18 Duties, Functions and Responsibilities of the Board in the Revised Corporate Governance Manual <u>https://www.bdo.com.ph/sites/default/files/pdf</u>	
/REVISED-CORGOV-MANUAL.pdf	

Principle 3: Board committees should be set up to the extent possible to support the effective performance of the Board's functions, particularly with respect to audit, risk management, related party transactions, and other key corporate governance concerns, such as nomination and remuneration. The composition, functions and responsibilities of all committees established should be contained in a publicly available Committee Charter.

Recommendation 3.1			
1. Board establishes board committees	COMPLIANT	The Board has established 9 committees to assist	
that focus on specific board		in the performance of its roles and functions. See	
functions to aid in the optimal		Establishing Board Committees pages 18-22 of	
performance of its roles and		the Revised Corporate Governance Manual.	
responsibilities.			
		https://www.bdo.com.ph/sites/default/files/pdf	
		/REVISED-CORGOV-MANUAL.pdf	

Recommendation 3.2				
 Board establishes an Committee to enhar capability over the c financial reporting, ir system, internal and processes, and com applicable laws and 	nce its oversight company's nternal control external audit pliance with	COMPLIANT	See pages 19-20 of the Revised Corporate Governance Manual. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u> YES. See External Audit on page 19 and Strengthening the External Auditor's Independence on page 30 of the Revised Corporate Governance Manual. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	
2. Audit Committee is a least three appropria non-executive direct of whom, including t independent.	ately qualified tors, the majority	COMPLIANT	The Audit Committee is composed of 3 members all of whom are Independent Directors including the Chairman. See page 52 of the 2019 Annual Report on the Audit Committee composition and pages 43 to 45 on the qualifications. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/BDO-Unibank-2019-Annual-Report.pdf</u>	
3. All the members of the have relevant backge knowledge, skills, and in the areas of acco and finance.	ground, d/or experience	COMPLIANT	See page 52 of the 2019 Annual Report for the members of the Board Audit Committee and pages 43 to 45 of the 2019 Annual Report on their qualifications. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/BDO-Unibank-2019-Annual-Report.pdf</u>	
4. The Chairman of the Committee is not the the Board or of any o committee.	e Chairman of	COMPLIANT	The Chairman of the Audit Committee is Atty. Jose F. Buenaventura, Independent Director. He is not a Chairman of any other Board Committees. See page 43 of the 2019 Annual	

Supplement to Recommendation 3.2		Report and page 20 of the Revised Corporate Governance Manual.https://www.bdo.com.ph/sites/default/files/pdf /BDO-Unibank-2019-Annual-Report.pdfhttps://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf	
 Audit Committee approves all non- audit services conducted by the external auditor. 	COMPLIANT	All services provided by the External Auditor are required to be approved by the Audit Committee. See External Audit and Strengthening the External Auditor's Independence on page 20 and 30, respectively, of the Revised Corporate Governance Manual. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /REVISED-CORGOV-MANUAL.pdf	
 Audit Committee conducts regular meetings and dialogues with the external audit team without anyone from management present. 	COMPLIANT	This is being done in the Executive Session of the Independent and Non-Executive Directors (INED) without the presence of management. In 2019, there were 3 sessions of the INEDs with the External Auditor. See page 2 of the 2019 Compliance with Leading Practices in Corporate Governance: <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /2019%20Compliance%20with%20Leading%20Pr actices%20on%20Corporate%20Governance.p <u>df</u>	
 Optional: Recommendation 3.2 Audit Committee meet at least four times during the year. 	COMPLIANT	In 2019, Audit Committee held 13 meetings. See page 52 of the 2019 Annual Report.	

	COMPLIANT	https://www.bdo.com.ph/sites/default/files/pdf /BDO-Unibank-2019-Annual-Report.pdf	
2. Audit Committee approves the appointment and removal of the internal auditor.	COMPLIAINI	This is part of the Terms of Reference of the Board Audit Committee. See Internal Audit Division on page 19 of the Revised Corporate Governance Manual. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /REVISED-CORGOV-MANUAL.pdf <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /TermsofReferencecompilation.pdf	
Recommendation 3.3			
 Board establishes a Corporate Governance Committee tasked to assist the Board in the performance of its corporate governance responsibilities, including the functions that were formerly assigned to a Nomination and Remuneration Committee. 	COMPLIANT	See page 21 of the Revised Corporate Governance Manual. https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf The function of identifying the quality of directors is vested on the Nominations Committee, which is a separate and distinct committee. The Board also constituted a Compensation Committee, which performs oversight on the remuneration policies of the BDO Group. https://www.bdo.com.ph/sites/default/files/pdf /TermsofReferencecompilation.pdf	
2. Corporate Governance Committee is composed of at least three	COMPLIANT	The Corporate Governance Committee is composed of 3 members all of whom are Independent Directors including the Chairman.	

members, all of whom should be independent directors.		See page 55 of the 2019 Annual Report on membership composition, pages 44 to 45 and 47 on the qualifications of the members. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf	
3. Chairman of the Corporate Governance Committee is an independent director.	COMPLIANT	The Chairman of the Corporate Governance Committee is Atty. Gilberto C. Teodoro, Jr., Independent Director. See page 55 of the 2019 Annual Report. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/BDO-Unibank-2019-Annual-Report.pdf</u>	
Optional: Recommendation 3.3.			
 Corporate Governance Committee meets at least twice during the year. 	COMPLIANT	In 2019, the Corporate Governance Committee held 6 meetings. See page 55 of the 2019 Annual Report. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf	
Decomposed where 2.4			
Recommendation 3.4		See Disk Management Committee or a set 01 of	
 Board establishes a separate Board Risk Oversight Committee (BROC) that should be responsible for the oversight of a company's Enterprise Risk Management system to ensure its functionality and effectiveness. 	COMPLIANT	See Risk Management Committee on page 21 of the Revised Corporate Governance Manual. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	
2. BROC is composed of at least three members, the majority of whom should be independent directors, including the Chairman.	COMPLIANT	The Risk Management Committee is composed of 3 members, 2 of which are Independent Directors including the Chairman and 1 Executive Director. See page 57 of the 2019	

3.	The Chairman of the BROC is not the Chairman of the Board or of any other committee.	COMPLIANT	Annual Report for the membership composition and pages 41, 44, and 46 for the qualifications. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> / <u>BDO-Unibank-2019-Annual-Report.pdf</u> The Chairman of the Risk Management Committee is Mr. Jones M. Castro, Jr., Lead Independent Director. See page 57 of the 2019	
			Annual Report. Mr. Castro is not the Chariman of the Board or any other board-level committee. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf	
4.	At least one member of the BROC has relevant thorough knowledge and experience on risk and risk management.	COMPLIANT	See page 57 of the 2019 Annual Report for the members of the Risk Management Committee. All 3 members are bankers with extensive international banking experience. See pages 41, 44, and 46 of the 2019 Annual Report. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf	
Re	commendation 3.5			
1.	Board establishes a Related Party Transactions (RPT) Committee, which is tasked with reviewing all material related party transactions of the company.	COMPLIANT	See Related Party Transactions Committee on page 22 of the Revised Corporate Governance Manual. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	
2.	RPT Committee is composed of at least three non-executive directors, two of whom should be	COMPLIANT	The Related Party Transactions Committee is composed of 3 members all of whom are Independent Directors including the Chairman.	

independent, including the Chairman.		See page 61 of the 2019 Annual Report on the membership composition and pages 42 to 44 on the qualifications. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf	
Recommendation 3.6			
 All established committees have a Committee Charter stating in plain terms their respective purposes, memberships, structures, operations, reporting process, resources and other relevant information. 	COMPLIANT	Each committee has its own Terms of Reference that clearly defines the composition, duties and responsibilities, which is approved by the Board. These are published in the Bank's website at <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /TermsofReferencecompilation.pdf	
2. Committee Charters provide standards for evaluating the performance of the Committees.	COMPLIANT	Yes. This is included in the Terms of Reference of each committee.	
3. Committee Charters were fully disclosed on the company's website.	COMPLIANT	Yes. These are published in the Bank's website at <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /TermsofReferencecompilation.pdf	
		directors should devote the time and attention nece me to be familiar with the corporation's business.	essary to properly and effectively
 The Directors attend and actively participate in all meetings of the Board, Committees and 	COMPLIANT	See attached disclosure on the attendance and participation of directors to Board meetings, which can also be viewed through:	

shareholders in person or through tele-/videoconferencing conducted in accordance with the rules and regulations of the Commission.		BDO website: https://www.bdo.com.ph/sites/default/files/pdf /2019%20Board%20Attendance.pdf The attendance of the directors in the Board-level Committee meetings may be found in pages 51 to 61 of the 2019 Annual Report, while their attendance to shareholders' meetings can be seen in the Minutes. https://www.bdo.com.ph/sites/default/files/pdf /BDO-Unibank-2019-Annual-Report.pdf https://www.bdo.com.ph/sites/default/files/pdf /April-22-2019-ASM-final.pdf BDO follows procedures set by SEC and BSP on tele/videoconferencing of board and/or committee meetings. See attached Terms of Reference of BDO Committees. The Terms of Reference of BDO Committees can also be viewed through the following link: https://www.bdo.com.ph/sites/default/files/pdf /TermsofReferencecompilation.pdf	
2. The directors review meeting materials for all Board and Committee meetings.	COMPLIANT	The directors are expected to prepare diligently for the meetings to evaluate and add value to the items presented, actively participate and contribute meaningfully to the discussions of the Board. See Board and Committee meetings on	

		page 22 of the Revised Corporate Governance Manual. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	
3. The directors ask the necessary questions or seek clarifications and explanations during the Board and Committee meetings.	COMPLIANT	The directors are expected to prepare diligently for the meetings to evaluate and add value to the items presented, actively participate and contribute meaningfully to the discussions of the Board. See Board and Committee meetings on page 22 of the Revised Corporate Governance Manual. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	
 Recommendation 4.2 Non-executive directors concurrently serve in a maximum of five publicly-listed companies to ensure that they have sufficient time to fully prepare for minutes, challenge Management's proposals/views, and oversee the long-term strategy of the company. 	COMPLIANT	See Multiple Board Seats on page 23 of the Revised Corporate Governance Manual. https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf See pages 40 to 47 of the 2019 Annual Report for the list of directorships in PLCs and non-PLCs of the members of the BDO Board. No director serves as such in more than 5 PLCs. https://www.bdo.com.ph/sites/default/files/pdf /BDO-Unibank-2019-Annual-Report.pdf	

Recommendation 4.3			
 The directors notify the company's board before accepting a directorship in another company. 	COMPLIANT	This is part of the Multiple Board Seats Policy on page 23 of the Revised Corporate Governance Manual, which was approved by the Board. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	
Optional: Principle 4		Ver lever A levinte la (Vice Cheimer a fille	
 Company does not have any executive directors who serve in more than two boards of listed companies outside of the group. 	COMPLIANT	Yes. Jesus A. Jacinto Jr. (Vice Chairman of the Board) and Nestor V. Tan (President & CEO) are the Bank's executive directors. They have no directorships in listed companies outside the BDO Group. See their profiles in pages 40 and 41 of the 2019 Annual Report. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf	
 Company schedules board of directors' meetings before the start of the financial year. 	COMPLIANT	Schedule of regular board meetings for the coming year is set in advance before the start of the new calendar year and published in the Board Calendar of Activities for the information and guidance of all directors and advisers. See Board Meetings-Frequency on page 22 of the Revised Corporate Governance Manual. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	

3. Board of directors meets at least six times during the year.	COMPLIANT	In 2019, the BDO Board met 15 times. See Board of Directors Meetings on page 33 of the 2019 Annual Report. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/BDO-Unibank-2019-Annual-Report.pdf</u>	
 Company requires as minimum quorum of at least 2/3 for board decisions. 	COMPLIANT	In 2019, the Board approved the amendments to the Bank's By-Laws which increased the quorum requirement for meetings of the Board from a simple majority to two-thirds (2/3). Every decision made during such meetings shall also require two-thirds (2/3) of such quorum in order to pass a valid corporate act. The revised articles and by-laws was approved by the Stockholders in the 2020 Annual Stockholders' Meeting last 16 June 2020. See pages 34 and 35 of the 2019 Annual Report. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf	
Principle 5: The board should endeavor to	exercise an objecti	ive and independent judgment on all corporate af	fairs
Recommendation 5.1			
 The Board has at least 3 independent directors or such number as to constitute one-third of the board, whichever is higher. 	COMPLIANT	The Bank's Revised Corporate Governance Manual requires that the Bank's Board shall have at least 5 Independent Directors. As of the end of 2019, the 6 Independent Directors constitute majority of the Board (54.50%). See Independent Directors on page 23 of the Revised Corporate Governance Manual and Composition on page 33 of the 2019 Annual Report.	

		https://www.bdo.com.ph/sites/default/files/pdf	
		/BDO-Unibank-2019-Annual-Report.pdf	
Recommendation 5.2			
1. The independent directors possess	COMPLIANT	See Profiles of the Independent Directors on	
all the qualifications and none of the		pages 42 to 47 of the 2019 Annual Report.	
disqualifications to hold the positions.		https://www.bdo.com.ph/sites/default/files/pdf	
		/BDO-Unibank-2019-Annual-Report.pdf	
Supplement to Recommendation 5.2			
1. Company has no shareholder	COMPLIANT	The Bank has no voting trust agreements and	
agreements, by-laws provisions, or other arrangements that constrain		restrictions in the By-Laws that constrain the directors' ability to vote independently.	
the directors' ability to vote			
independently.			
Recommendation 5.3			
1. The independent directors serve for	COMPLIANT	See Tenure/Term Limits of Independent Directors	
a cumulative term of nine years (reckoned from 2012).		on page 24 of the Revised Corporate Governance and page 39 of the 2019 Annual	
		Report.	
		https://www.bdo.com.ph/sites/default/files/pdf	
		/REVISED-CORGOV-MANUAL.pdf	
		https://www.bdo.com.ph/sites/default/files/pdf	
		/BDO-Unibank-2019-Annual-Report.pdf	
2. The company bars an independent	COMPLIANT	See Tenure/Term Limits of Independent Directors	
director from serving in such		on page 24 of the Revised Corporate	
u			
capacity after the term limit of nine		Governance.	

3. In the instance that the company retains an independent director in the same capacity after nine years, the board provides meritorious justification and seeks shareholders' approval during the annual shareholders' meeting.	COMPLIANT	https://www.bdo.com.ph/sites/default/files/pdf/REVISED-CORGOV-MANUAL.pdfThis is part of the Tenure/Term Limits ofIndependent Directors Policy. As of 2019, allindependent directors of the Bank have notserved in such capacity for more than nine years.https://www.bdo.com.ph/sites/default/files/pdf/Term%20limit%20of%20Independent%20Director.pdf	
Recommendation 5.4			
 The positions of Chairman of the Board and Chief Executive Officer are held by separate individuals. 	COMPLIANT	The Chairperson of the Board is Ms. Teresita T. Sy while the President & CEO is Mr. Nestor V. Tan.	
2. The Chairman of the Board and Chief Executive Officer have clearly defined responsibilities.	COMPLIANT	Their roles are separate and distinct from each other to achieve a balance of authority, clear accountability, and better capacity for independent decision making. See Chairperson of the Board and Chief Executive Officer on page 25-26 of the Revised Corporate Governance Manual. The Chairman and CEO have no family relationship. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	
Recommendation 5.5			
1. If the Chairman of the Board is not an independent director, the board	COMPLIANT	The Chairperson of the Board is a Non-Executive Director as prescribed by the BSP. The Bank has	

designates a lead director among the independent directors.		a Lead Independent Director (Mr. Jones M. Castro, Jr.) who was appointed by the Board from amongst the Independent Directors. See his functions on page 26 of the Revised Corporate Governance Manual. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /REVISED-CORGOV-MANUAL.pdf	
 Directors with material interest in a transaction affecting the corporation abstain from taking part in the deliberations on the transaction. 	COMPLIANT	The Related Party Transactions Policy of the Bank requires any member of the reviewing committee or the Board who has a potential interest in any proposed related party transaction shall abstain from the discussion or deliberation. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/Revised%20RPT%20Policy.pdf</u>	
Recommendation 5.7 1. The non-executive directors (NEDs) have separate periodic meetings with the external auditor and heads of the internal audit, compliance and risk functions, without any executive present.	COMPLIANT	In 2019, there were 3 executive sessions with the External Auditor, Chief Risk Officer, Chief Compliance Officer and Internal Auditor without the presence of management. See Corporate Governance Committee on page 56 of the 2019 Annual Report and page 2 of the 2019 Compliance with Leading Practices on Corporate Governance. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf	

2. The meetings are chaired by the lead independent director.	COMPLIANT	Mr. Jones M. Castro, Jr, Lead Independent Director chaired these meetings. See Corporate Governance Committee on page 56 of the 2019 Annual Report. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf	
Optional: Principle 5			
 None of the directors is a former CEO of the company in the past 2 years. 	COMPLIANT	The Bank's CEO for the last 2 years until now is Mr. Nestor V. Tan.	
Principle 6: The best measure of the Board's effectiveness is through an assessment process. The Board should regularly carry out evaluations to appraise its performance as a body, and assess whether it possesses the right mix of backgrounds and competencies. Recommendation 6.1			
 Board conducts an annual self- assessment of its performance as a whole. 	COMPLIANT	A yearly self-assessment is conducted focusing on the performance of the Board, Directors, Committees and senior management, through the Corporate Governance Committee, using an approved set of questionnaires. For the year 2019 coverage period, the Bank commissioned to engage an independent assessor to do the 2019 assessment of the Board's performance. It is expected to be completed in July 2020. See page 35 of the 2019 Annual Report. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf	
2. The Chairman conducts a self- assessment of his performance.	COMPLIANT	Yes, this is part of the yearly Board Self- Assessment.	

		https://www.bdo.com.ph/sites/default/files/pdf /Board%20Evaluation%20Forms.pdf	
3. The individual members conduct a self-assessment of their performance.	COMPLIANT	Yes, this is part of the yearly Board Self- Assessment.	
		https://www.bdo.com.ph/sites/default/files/pdf /Board%20Evaluation%20Forms.pdf	
4. Each committee conducts a self- assessment of its performance.	COMPLIANT	Yes, this is part of the yearly Board Self- Assessment.	
		https://www.bdo.com.ph/sites/default/files/pdf /Board%20Evaluation%20Forms.pdf	
5. Every three years, the assessments are supported by an external facilitator.	COMPLIANT	For year 2019 assessment of the Board's performance, the Bank commissioned PricewaterhouseCoopers (PwC) to facilitate the Board Effectiveness Evaluation in compliance with the SEC Code of Corporate Governance, and to further align its governance framework with the principles of the said Code and global best practices. Part of the engagement of PwC is to facilitate a self and peer evaluation process on the Board, Board Committees, and individual directors and senior management. The results thereof are validated through focused interviews with individual directors and senior management. See page 35 of the 2019 Annual Report. https://www.bdo.com.ph/sites/default/files/pdf /BDO-Unibank-2019-Annual-Report.pdf	

Recommendation 6.2			
 Board has in place a system that provides, at the minimum, criteria and process to determine the performance of the Board, individual directors and committees. 	COMPLIANT	The Board recognizes the importance and benefits of conducting annual self-assessment to determine its effectiveness. The Board, through the Corporate Governance Committee, undertakes the evaluation of its performance as a collective body, its Committees including the performance of the Chairperson to determine whether they are functioning effectively, pinpoint areas for improvement and assess whether it possesses the right mix of backgrounds and competencies. The Corporate Governance Committee reports the results of the self- assessment to the Board.	
2. The system allows for a feedback mechanism from the shareholders.	COMPLIANT	The result of the yearly self-assessment is published either in the Annual Report which is distributed to the shareholders or in the Bank's website hence, they could comment on the information published. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/BDO-Unibank-2019-Annual-Report.pdf</u>	

Principle 7: Members of the Board are dut	y-bound to apply h	nigh ethical standards, taking into account the intere	ests of all stakeholders.
Recommendation 7.1			
 Board adopts a Code of Business Conduct and Ethics, which provide standards for professional and ethical behavior, as well as articulate acceptable and unacceptable conduct and practices in internal and external dealings of the company. 	COMPLIANT	The Revised Code of Business Conduct and Ethics is published in the corporate website at: <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/Code-of-Conduct-and-Business-Ethics.pdf</u>	
2. The Code is properly disseminated to the Board, senior management and employees.	COMPLIANT	The Human Resources Group and the Office of the Corporate Secretary are responsible for overseeing the implementation of this Code across the BDO Unibank Group. For the employees, this was disseminated bankwide through the eNewsgram. All directors and employees were required to sign the Acknowledgment Receipt Form to document that they have read and understand the provisions of the Code. See page 7 of the Code – Responsibility for Implementation. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /Code-of-Conduct-and-Business-Ethics.pdf	
 The Code is disclosed and made available to the public through the company website. 	COMPLIANT	The Revised Code of Business Conduct and Ethics is published in the corporate website at: <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /Code-of-Conduct-and-Business-Ethics.pdf	
Supplement to Recommendation 7.1			

 Company has clear and stringent policies and procedures on curbing and penalizing company involvement in offering, paying and receiving bribes. 	COMPLIANT	See page 3 # 6 Acceptance/Solicitation of Gifts, Bribery and Corruption under Observance of Standards of Conduct for Individuals of the Revised Code of Business Conduct and Ethics. Likewise, the institution commits to comply with anti-corruption and bribery laws in all jurisdictions it operates. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /Code-of-Conduct-and-Business-Ethics.pdf	
Recommendation 7.2 1. Board ensures the proper and efficient implementation and monitoring of compliance with the Code of Business Conduct and Ethics. Ethics.	COMPLIANT	All directors and employees are required to acknowledge that they have read and understood the Code stipulating their compliance with the standards and policies set forth therein. The Code applies at all times to all members of the Board of Directors and BDO Unibank Group employees in their dealings with clients, business partners and service providers. See page 1 of the Code – Applicability of the Code and Commitment to the Code. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /Code-of-Conduct-and-Business-Ethics.pdf	
 Board ensures the proper and efficient implementation and monitoring of compliance with company internal policies. Disclosure and Transparency 	COMPLIANT	See page 7 of the Code – Responsibility for Implementation, and Approval and Disclosure <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/Code-of-Conduct-and-Business-Ethics.pdf</u>	

Recommendation 8.1			
 Board establishes corporate disclosure policies and procedures to ensure a comprehensive, accurate, reliable and timely report to shareholders and other stakeholders that give a fair and complete picture of a company's financial condition, results and business operations. 	COMPLIANT	See page 28 Section 8. Enhancing Company Disclosure Policies and Procedures of the Revised Corporate Governance Manual. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	
Supplement to Recommendations 8.1			
 Company distributes or makes available annual and quarterly consolidated reports, cash flow statements, and special audit revisions. Consolidated financial statements are published within ninety (90) days from the end of the fiscal year, while interim reports are published within forty-five (45) days from the end of the reporting period. 	COMPLIANT	As a policy, audited financial statements are released not later than 60 days after the close of the financial year. The 2019 Audited Financial Statements was disclosed to the PSE on 27 February 2020, which is 58 days from Dec. 31, 2019. The interim reports for 1st, 2nd and 3rd quarter of 2019 were disclosed to the PSE 25 (25 April 2019), 30 (30 July 2019), and 28 (28 October 2019) days, respectively after the end of the quarter. <u>http://edge.pse.com.ph/companyDisclosures/form.do?cmpy_id=260</u>	
2 Company discloses in its annual	COMPLIANT	1 The principal risk to minority shareholders	

2. Company discloses in its annual	COMPLIANT	1. The principal risk to minority shareholders	
report the principal risks associated		could arise from Related Party Transactions.	
with the identity of the company's		However, because all RPTs are done on an arms'	
controlling shareholders; the degree		length basis and are compliant with BSP	
of ownership concentration; cross-		regulations, this risk is properly managed and	
holdings among company affiliates;		controlled. For material RPTs, the Related Party	
and any imbalances between the		Transactions Committee reviews the transaction	
controlling shareholders' voting		to ensure that there is no preferential treatment	
		and that it is done at arm's length before these	

power and overall equity position in the company.		are endorsed to the Board for approval. See the accomplishments of the Related Party Transactions Committee in the 2019 Annual Report (page 61). <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf 2. See page 39 of the 2019 Annual Report showing the company's major stockholders. https://www.bdo.com.ph/sites/default/files/pdf /BDO-Unibank-2019-Annual-Report.pdf 3. See pages37 to 42, Section 2.3 of BDO's Notes to Financial Statements in the 2019 Annual Report Volume 2. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO%20Unibank%202019-Annual-Report- Financial-Supplements.pdf 4. No imbalances exist.	
Recommendation 8.21. Company has a policy requiring all directors to disclose/report to the company any dealings in the company's shares within three business days.	COMPLIANT	See page 1 Applicability of the Personal Trading Policy to all directors, officers and employees of BDO Unibank, Inc. and its subsidiaries which is published in the corporate website at: <u>https://www.bdo.com.ph/sites/default/files/PER</u> <u>SONAL%20TRADING%20POLICY.pdf</u>	
2. Company has a policy requiring all officers to disclose/report to the company any dealings in the	COMPLIANT	Actual dealings of shares are disclosed in PSE Edge within 3 days after transaction date. The disclosures are published in the corporate website at:	

company's shares within three business days.		https://www.bdo.com.ph/company-disclosures	
Supplement to Recommendation 8.2			
 Company discloses the trading of the corporation's shares by directors, officers (or persons performing similar functions) and controlling shareholders. This includes the disclosure of the company's purchase of its shares from the market (e.g. share buy-back program). 	COMPLIANT	See attached quarterly disclosure to PSE of BDO's Public Ownership Report and List of BDO's Top 100 stockholders for 2019, which can also be viewed through the following links: PSE EDGE: http://edge.pse.com.ph/companyDisclosures/f orm.do?cmpy id=260 BDO website: https://www.bdo.com.ph/company- disclosures/ownership BDO's Conglomerate Map can be viewed at BDO's website through the following link: https://www.bdo.com.ph/about-bdo/board- management-organizational-structure	
Recommendation 8.3			
 Board fully discloses all relevant and material information on individual board members to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment. 	COMPLIANT	See pages 40 to 47 (Board of Directors) of the 2019 Annual Report. The share ownership of directors is in page 39. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/BDO-Unibank-2019-Annual-Report.pdf</u>	
2. Board fully discloses all relevant and material information on key executives to evaluate their experience and qualifications, and assess any potential conflicts of	COMPLIANT	See pages 19 to 25 and 20 to 34 of the 2019 and 2020 Definitive Information Statement, respectively. The security ownership of management is in pages 6 to 10 and 6 to 12 of the same report, respectively.	

	interest that might affect their judgment.		https://www.bdo.com.ph/sites/default/files/pdf /2020-DIS-FINAL1.pdf https://www.bdo.com.ph/sites/default/files/pdf /2019-DIS-B.pdf	
Re	commendation 8.4			
1.	Company provides a clear disclosure of its policies and procedure for setting Board remuneration, including the level and mix of the same.	COMPLIANT	See Page 6, Section 27 (Directors' Fees and Other Remuneration) of the Amended By-Laws, which can also be viewed in BDO's website through the following link: <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO%20Unibank%20Amended%20By- Laws%20(4%20Nov%202011).pdf	
2.	Company provides a clear disclosure of its policies and procedure for setting executive remuneration, including the level and mix of the same.	COMPLIANT	See page 5-6 Remuneration and Other Incentives of Directors and Senior Management of the Revised Corporate Governance Manual. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /REVISED-CORGOV-MANUAL.pdf	
3.	Company discloses the remuneration on an individual basis, including termination and retirement provisions.	NON-COMPLIANT		On the disclosure of remuneration on an individual basis for Board members and Executive Officers, the Board has serious concerns given the possible adverse security issues and poaching of talents by competitors in the industry. Hence, it has decided it will not be to the best interest of the Bank to do so at this time. It will disclose the remuneration

			figures on a consolidated basis only. See page 30 of the Revised Corporate Governance Manual as stated. <u>https://www.bdo.com.ph/sites/ default/files/pdf/REVISED- CORGOV-MANUAL.pdf</u> In light of the Revised Corporation Code (R.A. 11232), the Bank shall await guidance from the Securities and Exchange Commission, by way of a Memorandum Circular, with regard to the disclosure of the remuneration of directors on an individual basis.
Recommendation 8.5			
 Company discloses its policies governing Related Party Transactions (RPTs) and other unusual or infrequently occurring transactions in their Manual on Corporate Governance. 	COMPLIANT	See pages 45-64, Annex A (Related Party Transactions Policy) of the Revised Corporate Governance Manual. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u> The updated Related Party Transaction Policy of the BDO was enhanced in order to conform with the requirement of SEC Memorandum Circular No. 10 (Series of 2019).	

		https://www.bdo.com.ph/sites/default/files/pdf /Revised%20RPT%20Policy.pdf	
2. Company discloses material or significant RPTs reviewed and approved during the year.	COMPLIANT	On top of the Advisement Report that must be submitted to the SEC, the Bank's RPT policy requires public disclosure of material RPTs that meet or exceed 10% of the Bank's total assets by including a summary thereof in the Integrated-Annual Corporate Governance Report. In 2019, no transaction qualified under the materiality threshold as defined in SEC Memorandum Circular No. 10 (Series of 2019). <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/Revised%20RPT%20Policy.pdf</u>	
Supplement to Recommendation 8.5			
 Company requires directors to disclose their interests in transactions or any other conflict of interests. 	COMPLIANT	See Conflicts of Interest Policy wherein directors and employees are required that any financial and personal interest or benefit in any transaction involving BDO must be disclosed. When presented with a situation involving a potential conflict of interest, it is necessary to disclose the possible conflict in writing to the Supervising Officer, in case of officer or employee, or to the Board of Directors, in case of Directors. This is documented through the Conflict of Interest (COI) Form. This policy is published in the corporate website at:	

		https://www.bdo.com.ph/sites/default/files/pdf /Conflict%20of%20Interest%20Policy.pdf	
Optional : Recommendation 8.5 Company discloses that RPTs are conducted in such a way to ensure that they are fair and at arms' length. 	COMPLIANT	The process of ensuring that RPTs are conducted in a fair and at arms' length manner could be found in -the Related Party Transactions Policy. The Revised Related Party Transactions Policy provides a general approval matrix to be observed to ensure proper review and approval of transactions between the Bank and a Related Party. In 2019, the Bank did not engage in any related party transaction that will reach the threshold set by SEC Memorandum Circular No. 10 (Series of 2019). <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/Revised%20RPT%20Policy.pdf</u>	
Recommendation 8.6			
 Company makes a full, fair, accurate and timely disclosure to the public of every material fact or event that occur, particularly on the acquisition or disposal of significant assets, which could adversely affect the viability or the interest of its shareholders and other stakeholders. 	COMPLIANT	Material fact or events are disclosed to PSE EDGE under "Company Disclosures". See below link to said section of PSE EDGE: <u>http://edge.pse.com.ph/companyDisclosures/f</u> orm.do?cmpy_id=260 Company disclosures are also available in BDO's website and can be viewed using the following link: <u>https://www.bdo.com.ph/company-disclosures</u>	
2. Board appoints an independent party to evaluate the fairness of the	COMPLIANT		

transaction price on the acquisition or disposal of assets.		BDO has an inherent in-house expertise in evaluating the fairness of the transaction price for deals entered into by the Bank because this is one of the functions of its subsidiary Investment House, BDO Capital and Investment Corp. When dealing with significant transactions, it is a practice to engage an independent party to evaluate the price for asset acquisitions or disposals that are equivalent to five percent (5%) or more of the Bank's total assets. Further, the Bank's Related Party Transactions Policy requires that related party transactions, whose values meet or exceed 10% of the Bank's total assets, require review of an external independent party to evaluate the fairness of its terms and conditions and approval of 2/3 vote of the Board, with at least a majority of the independent directors voting affirmatively. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/Revised%20RPT%20Policy.pdf</u>	
 Company discloses the existence, justification and details on shareholder agreements, voting trust agreements, confidentiality agreements, and such other agreements that may impact on the control, ownership, and strategic direction of the company. 	COMPLIANT	See pages 4 to 6 of the 2019 and 2020 Definitive Information Statement particularly the note on security ownership of certain record/beneficial owners wherein the Bank disclosed that there are no voting trust shares or shares issued pursuant to a Voting Trust Agreement registered with BDO nor has there been any change in control of BDO. BDO is also not aware of any contractual arrangement or otherwise between	

		its shareholders and/or third parties, which may result in change in control of BDO. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /2019-DIS-B.pdf https://www.bdo.com.ph/sites/default/files/pdf	
		/2020-DIS-FINAL1.pdf	
Recommendation 8.7			
 Company's corporate governance policies, programs and procedures are contained in its Manual on Corporate Governance (MCG). 	COMPLIANT	https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf	
2. Company's MCG is submitted to the SEC and PSE.	COMPLIANT	The latest version of the Corporate Governance Manual was submitted to the SEC and PSE on November 2018. It can be viewed in our website at: https://www.bdo.com.ph/sites/default/files/pdf	
		/REVISED-CORGOV-MANUAL.pdf	
3. Company's MCG is posted on its company website.	COMPLIANT	https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf	
Supplement to Recommendation 8.7			
 Company submits to the SEC and PSE an updated MCG to disclose any changes in its corporate governance practices. 	COMPLIANT	The latest version of the Corporate Governance Manual was submitted to the SEC and PSE on November 2018. It can be viewed in our website at:	
		https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf	
Optional: Principle 8			

	npany's Annual Report ollowing information:			
a. Corporate	e Objectives	COMPLIANT	See pages 11 to 13 of the 2019 Annual Report re: Q&A with Nestor V. Tan, President and Chief Executive Officer	
			https://www.bdo.com.ph/sites/default/files/pdf /BDO-Unibank-2019-Annual-Report.pdf	
b. Financial	performance indicators	COMPLIANT	See page 16 to 17 of the 2019 BDO Annual Report Financial Supplements re: Financial & Operating Highlights- Financial Performance Indicators	
			https://www.bdo.com.ph/sites/default/files/pdf /BDO-Unibank-2019-Annual-Report.pdf	
c. Non-finan indicators	icial performance	COMPLIANT	These are published in the 2019 Sustainability Report of BDO at <u>https://www.bdo.com.ph/company-</u> <u>disclosures/sustainability-report</u>	
d. Dividend	Policy	COMPLIANT	https://www.bdo.com.ph/sites/default/files/BD O%20DIVIDEND%20POLICY%20STATEMENT.pdf	
age, acad date of fir relevant e	cal details (at least demic qualifications, est appointment, experience, and other hips in listed companies) ctors	COMPLIANT	See pages 40 to 47 of the 2019 Annual Report https://www.bdo.com.ph/sites/default/files/pdf /BDO-Unibank-2019-Annual-Report.pdf	
director in	ce details of each a all directors meetings ag the year	COMPLIANT	See pages 33 and 51 to 61 of the 2019 Annual Report for the attendance of Board meetings and committee meetings, respectively.	

			https://www.bdo.com.ph/sites/default/files/pdf /BDO-Unibank-2019-Annual-Report.pdf	
	Total remuneration of each member of the board of directors	NON-COMPLIANT		The total remuneration is disclosed on a consolidated basis for reason of security and possible poaching of talents by competitors in the industry. In light of the Revised Corporation Code (R.A. 11232), the Bank shall await guidance from the Securities and Exchange Commission, by way of a Memorandum Circular, with regard to the disclosure of the remuneration of directors on an individual basis. https://www.bdo.com.ph/sites/ default/files/pdf/2019-DIS-B.pdf https://www.bdo.com.ph/sites/ default/files/pdf/2020-DIS- FINAL1.pdf
stat cor Co and ide ead	Annual Report contains a tement confirming the mpany's full compliance with the de of Corporate Governance d where there is non-compliance, ntifies and explains reason for ch such issue.	COMPLIANT	See page 65 of the 2019 Annual Report re: Compliance with the SEC Code of Corporate Governance <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/BDO-Unibank-2019-Annual-Report.pdf</u>	
	Annual Report/Annual CG port discloses that the board of	COMPLIANT	See the Board Audit Committee report in pages 52 to 55 of the 2019 Annual Report	

directors conducted a review of the			
company's material controls		https://www.bdo.com.ph/sites/default/files/pdf	
(including operational, financial and		/BDO-Unibank-2019-Annual-Report.pdf	
compliance controls) and risk			
4. The Annual Report/Annual CG	COMPLIANT	See page 55 (first paragraph) of the Board Audit	
Report contains a statement from	COMPLIANT	Committee report in the 2019 Annual Report	
the board of directors or Audit			
Committee commenting on the		https://www.bdo.com.ph/sites/default/files/pdf	
adequacy of the company's internal		/BDO-Unibank-2019-Annual-Report.pdf	
controls/risk management systems.			
5. The company discloses in the	COMPLIANT	See pages 75 to 114 of the 2019 Annual Report	
Annual Report the key risks to which the company is materially exposed		Notes to the Financial Statements.	
to (i.e. financial, operational		https://www.bdo.com.ph/sites/default/files/pdf	
including IT, environmental, social,		/BDO%20Unibank%202019-Annual-Report-	
economic).		Financial-Supplements.pdf	
		appropriate selection of an external auditor, and e	exercise effective oversight of the
same to strengthen the external auditor'			exercise effective oversight of the
		d enhance audit quality.	exercise effective oversight of the
same to strengthen the external auditor' Recommendation 9.1	s independence an		exercise effective oversight of the
 same to strengthen the external auditor' Recommendation 9.1 1. Audit Committee has a robust process for approving and recommending the appointment, 	s independence an	d enhance audit quality. See page 30 Section 9. Strengthening the External Auditor's Independence and Improving Audit Quality of the Revised Corporate	exercise effective oversight of the
 same to strengthen the external auditor' <u>Recommendation 9.1</u> 1. Audit Committee has a robust process for approving and recommending the appointment, reappointment, removal, and fees 	s independence an	d enhance audit quality. See page 30 Section 9. Strengthening the External Auditor's Independence and Improving Audit Quality of the Revised Corporate Governance Manual on the Audit Committee	exercise effective oversight of the
 same to strengthen the external auditor' Recommendation 9.1 1. Audit Committee has a robust process for approving and recommending the appointment, 	s independence an	d enhance audit quality. See page 30 Section 9. Strengthening the External Auditor's Independence and Improving Audit Quality of the Revised Corporate	exercise effective oversight of the
 same to strengthen the external auditor' <u>Recommendation 9.1</u> 1. Audit Committee has a robust process for approving and recommending the appointment, reappointment, removal, and fees 	s independence an	d enhance audit quality. See page 30 Section 9. Strengthening the External Auditor's Independence and Improving Audit Quality of the Revised Corporate Governance Manual on the Audit Committee Oversight Function on the External Auditor.	exercise effective oversight of the
 same to strengthen the external auditor' <u>Recommendation 9.1</u> 1. Audit Committee has a robust process for approving and recommending the appointment, reappointment, removal, and fees 	s independence an	d enhance audit quality. See page 30 Section 9. Strengthening the External Auditor's Independence and Improving Audit Quality of the Revised Corporate Governance Manual on the Audit Committee Oversight Function on the External Auditor. <u>https://www.bdo.com.ph/sites/default/files/pdf</u>	exercise effective oversight of the
 same to strengthen the external auditor' <u>Recommendation 9.1</u> 1. Audit Committee has a robust process for approving and recommending the appointment, reappointment, removal, and fees 	s independence an	d enhance audit quality. See page 30 Section 9. Strengthening the External Auditor's Independence and Improving Audit Quality of the Revised Corporate Governance Manual on the Audit Committee Oversight Function on the External Auditor.	exercise effective oversight of the
same to strengthen the external auditor' Recommendation 9.1 1. Audit Committee has a robust process for approving and recommending the appointment, reappointment, removal, and fees of the external auditors.	s independence and COMPLIANT	d enhance audit quality. See page 30 Section 9. Strengthening the External Auditor's Independence and Improving Audit Quality of the Revised Corporate Governance Manual on the Audit Committee Oversight Function on the External Auditor. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	exercise effective oversight of the
 same to strengthen the external auditor' <u>Recommendation 9.1</u> 1. Audit Committee has a robust process for approving and recommending the appointment, reappointment, removal, and fees 	s independence an	d enhance audit quality. See page 30 Section 9. Strengthening the External Auditor's Independence and Improving Audit Quality of the Revised Corporate Governance Manual on the Audit Committee Oversight Function on the External Auditor. <u>https://www.bdo.com.ph/sites/default/files/pdf</u>	exercise effective oversight of the

the reasons for removal or change are disclosed to the regulators and the public through the company website and required disclosures.	. For removal of the external auditor.	removal of the external auditor	COMPLIANT	Of the total shareholder votes cast of 3,913,518,182, votes in favor for the reappointment of the external auditor was 3,698,184,314 or 99.50%. See Item VIII (Appointment of External Auditor) in the Minutes of the 2019 ASM, which can be also be viewed in BDO's website through:https://www.bdo.com.ph/sites/default/files/pdf /April-22-2019-ASM-final.pdfNo such removal or change has happened to	
Supplement to Recommendation 9.1	the reasons for removal or change are disclosed to the regulators and the public through the company website and required disclosures.	reasons for removal or change disclosed to the regulators and public through the company bsite and required disclosures.	COMPLIANT	e 11	
1. Company has a policy of rotating the lead audit partner every five years. COMPLIANT See page 29 and 29-30, Item 7 (Independent Public Accountants) of the 2019 and 2020 Definitive Information Statement, which could also be viewed at: BDO website: https://www.bdo.com.ph/sites/default/files/pdf /2020-DIS-FINAL1.pdf https://www.bdo.com.ph/sites/default/files/pdf /2019-DIS-B.pdf	the lead audit partner every five	lead audit partner every five	COMPLIANI	Public Accountants) of the 2019 and 2020 Definitive Information Statement, which could also be viewed at: BDO website: https://www.bdo.com.ph/sites/default/files/pdf /2020-DIS-FINAL1.pdf https://www.bdo.com.ph/sites/default/files/pdf	

 Audit Committee Charter includes the Audit Committee's responsibility on: assessing the integrity and independence of external auditors; exercising effective oversight to review and monitor the external auditor's independence and objectivity; and exercising effective oversight to review and monitor the effectiveness of the audit process, taking into consideration relevant Philippine professional and regulatory requirements. 	COMPLIANT	See Terms of Reference of the Board Audit Committee published in the corporate website at https://www.bdo.com.ph/sites/default/files/pdf /TermsofReferencecompilation.pdf	
2. Audit Committee Charter contains the Committee's responsibility on reviewing and monitoring the external auditor's suitability and effectiveness on an annual basis.	COMPLIANT	See Terms of Reference of the Board Audit Committee published in the corporate website at <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/TermsofReferencecompilation.pdf</u>	
Supplement to Recommendations 9.2			
 Audit Committee ensures that the external auditor is credible, competent and has the ability to understand complex related party transactions, its counterparties, and valuations of such transactions. 	COMPLIANT	See Terms of Reference of the Board Audit Committee published in the corporate website at <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/TermsofReferencecompilation.pdf</u>	

2. Audit Committee ensures that the external auditor has adequate quality control procedures.	COMPLIANT	See Terms of Reference of the Audit Committee published in the corporate website at https://www.bdo.com.ph/sites/default/files/pdf /TermsofReferencecompilation.pdf	
Recommendation 9.3			
 Company discloses the nature of non-audit services performed by its external auditor in the Annual Report to deal with the potential conflict of interest. 	COMPLIANT	There were no non-audit services performed by Punongbayan & Araullo. See page 29 and 29- 30, Item 7 (Independent Public Accountants) of the 2019 and 2020 Definitive Information Statement, which could also be viewed at: BDO website: https://www.bdo.com.ph/sites/default/files/pdf /2020-DIS-FINAL1.pdf https://www.bdo.com.ph/sites/default/files/pdf /2019-DIS-B.pdf	
 Audit Committee stays alert for any potential conflict of interest situations, given the guidelines or policies on non-audit services, which could be viewed as impairing the external auditor's objectivity. Supplement to Recommendation 9.3	COMPLIANT	To avoid conflict of interest and impairment of independence, the Board Audit Committee has in place the list of non-audit services, which may not be provided by the External Auditor. See page 30 last paragraph of Audit Committee Oversight Function in the Revised Corporate Governance Manual. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	

 Fees paid for non-audit services do not outweigh the fees paid for audit services. 	COMPLIANT	Audit fees paid in 2019 amounted to Php 18,085,815.89. No other fees were paid to Punongbayan & Araullo. Please see pages 108- 109 of BDO's SEC Form 17-A for 2019: <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /2019%20SEC%2017-A.pdf	
Additional Recommendation to Principle 9			
 Company's external auditor is duly accredited by the SEC under Group A category. 	COMPLIANT	Mr. Leonardo D. Cuaresma, Jr. 0002-FR-5 JANUARY 3, 2019 March 26, 2021 Punongbayan & Araullo Grant Thornton 20th Floor, Tower 1, The Enterprise Center, 6766 Ayala Ave, Makati, 1200	
2. Company's external auditor agreed to be subjected to the SEC Oversight Assurance Review (SOAR) Inspection Program conducted by the SEC's Office of the General Accountant (OGA).	COMPLIANT	 Sept. 3-14 , 2018 Punongbayan and Araullo Engagement Partner: Renan A. Piamonte; Engagement Manager: Niccolo Ian Unera 	
Principle 10: The company should ensure t	hat the material an	d reportable non-financial and sustainability issues (are disclosed.
Recommendation 10.1			
 Board has a clear and focused policy on the disclosure of non- financial information, with emphasis on the management of economic, environmental, social and governance (EESG) issues of its 	COMPLIANT	The Bank's Sustainability Report is compliant with the globally recognized standard in reporting sustainability and non-financial issue. The report can be accessed at:	

 business, which underpin sustainability. 2. Company adopts a globally recognized standard/framework in reporting sustainability and non- financial issues. 	COMPLIANT	https://www.bdo.com.ph/company- disclosures/sustainability-report See BDO's Sustainability Report of 2019. BDO's reporting standard is based on GRI. The report can be accessed at: https://www.bdo.com.ph/sites/default/files/pdf	
•	•	/BDO-2019-Sustainability%20Report.pdf and cost-efficient communication channel for diss	eminating relevant information.
Recommendation 11.1		ors, stakeholders and other interested users.	
 Company has media and analysts' briefings as channels of communication to ensure the timely and accurate dissemination of public, material and relevant information to its shareholders and other investors. 	COMPLIANT	See page 31 Section 11. Promoting a Comprehensive and Cost-Efficient Access to Relevant Information in the Revised Corporate Governance Manual. See Analyst Briefing published in the corporate website at https://www.bdo.com.ph/investor- relations/analyst-briefing	
Supplemental to Principle 11			
 Company has a website disclosing up-to-date information on the following: 			
a. Financial statements/reports (latest quarterly)	COMPLIANT	See SEC 17Q Reports at https://www.bdo.com.ph/company- disclosures/sec-filings	
b. Materials provided in briefings to analysts and media	COMPLIANT	SeeAnalystBriefingathttps://www.bdo.com.ph/investor- relations/analyst-briefingat	

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c. Downloadable annual report	COMPLIANT	See Annual Reports at https://www.bdo.com.ph/company- disclosures/financial-report	
d. Notice of ASM and/or SSM	COMPLIANT	See Notice and Agenda of Annual Stockholders' Meeting at https://www.bdo.com.ph/company-disclosures	
e. Minutes of ASM and/or SSM	COMPLIANT	See Minutes of the 2019 Annual Stockholders Meeting at: <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /April-22-2019-ASM-final.pdf	
f. Company's Articles of Incorporation and By-Laws	COMPLIANT	See BDO Amended Articles of Incorporation and By-Laws at <u>https://www.bdo.com.ph/about-</u> <u>bdo/business-operation</u>	
Additional Recommendation to Principle	11		
 Company complies with SEC- prescribed website template. 	COMPLIANT	Yes. The company website structure is compliant with SEC mandated format.	
Internal Control System and Risk Manage	ment Framework		
Principle 12: To ensure the integrity, trans effective internal control system and enternal		er governance in the conduct of its affairs, the con nent framework.	npany should have a strong and
Recommendation 12.1			
 Company has an adequate and effective internal control system in the conduct of its business. 	COMPLIANT	The BDO internal audit function adheres to the International Standard for the Professional Practice of Internal Auditing (ISPPIA) set forth by the Institute of Internal Auditors (IIA), the Internal Auditing definition and the IIA Code of Conduct.	

2. Company has an adequate and effective enterprise risk management framework in the conduct of its business.	COMPLIANT	It observes the COSO integrated Internal Control Framework. The BDO Internal Audit has 5,182 audit engagements for the year 2019 covering the more than 1,000 branches (average 3.5 times visit a year per branch), the IT application systems (both development and operations), and the various head office units and subsidiaries (both domestic and foreign). These are a mix of regular and targeted audits. In 2019, it also conducted 279 investigations with completed reports (of 340 cases) or cases referred by the Bank's Cases Review Committee. See pages 21 to 23 (Risk Management) of the 2019 Annual Report for the discussion of the Risk Management Framework, risk management procedures and processes, major risks of the Bank and how these are adequately and consistently evaluated, managed, controlled and monitored, and risk governance structure. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf	
Supplement to Recommendations 12.1			
 Company has a formal comprehensive enterprise-wide compliance program covering compliance with laws and relevant regulations that is annually reviewed. The program includes appropriate training and awareness initiatives to facilitate understanding, acceptance and 	COMPLIANT	See attached BDO Unibank Regulatory Compliance Manual (Condensed version), which is reviewed annually and changes are approved by the Board Audit Committee.	

compliance with the said issuances.			
Optional: Recommendation 12.1		1	
1. Company has a governance process on IT issues including disruption, cyber security, and disaster recovery, to ensure that all key risks are identified, managed and reported to the board.	COMPLIANT	The Bank has put in place an effective IT governance process that covers structure, principles and processes. On top of the IT governance structure is the Board of Directors that provides oversight and strategic direction in the development and implementation of the IT governance process thru the Information Technology Steering Committee (ITSC). The IT governance principles define the role that IT will play within and across the organization. These principles are defined in the context of business strategy. In BDO where there are multiple business units, these principles are geared towards supporting the needs of each business entity including IT security and business continuity requirements and how IT will support them, collectively on a shared-service basis or individually. The end-to-end processes define the necessary series of steps with defined inputs, activities, deliverables, roles and associated responsibilities and authority. Results are then submitted to the ITSC for review and reporting to the Board. See page 60 of the 2019 Annual Report at: https://www.bdo.com.ph/sites/default/files/pdf /BDO-Unibank-2019-Annual-Report.pdf	
Recommendation 12.2			
 Company has in place an independent internal audit function that provides an independent and objective assurance, and consulting 	COMPLIANT	BDO Internal Audit is in-house.	

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services designed to add value and improve the company's operations.			
Recommendation 12.3		l	
 Company has a qualified Chief Audit Executive (CAE) appointed by the Board. 	COMPLIANT	The Chief Internal Auditor (CIA) is Ms. Estrellita V. Ong. See Role of Chief Internal Auditor on page 32 of the Revised Corporate Governance Manual for her responsibilities. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	
2. CAE oversees and is responsible for the internal audit activity of the organization, including that portion that is outsourced to a third party service provider.	COMPLIANT	This is part of the CIA's responsibilities as described in the Revised Corporate Governance Manual (page 32). https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.	
3. In case of a fully outsourced internal audit activity, a qualified independent executive or senior management personnel is assigned the responsibility for managing the fully outsourced internal audit activity.	NOT APPLICABLE	This is not applicable since BDO Internal Audit is in-house.	
Recommendation 12.4			
 Company has a separate risk management function to identify, assess and monitor key risk exposures. 	COMPLIANT	See page 32 Independent Risk Management Function of the Revised Corporate Governance Manual.	
		https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf	
Supplement to Recommendation 12.4			

1.	Company seeks external technical support in risk management when such competence is not available internally.	NOT APPLICABLE	In 2019, the Risk Management Group did not avail of external technical support.	
Re	commendation 12.5			
1.	In managing the company's Risk Management System, the company has a Chief Risk Officer (CRO), who is the ultimate champion of Enterprise Risk Management (ERM).	COMPLIANT	The Chief Risk Officer is Ms. Evelyn L. Villanueva. See page 23 of the Definitive Information Statement of 2018 and 2019, respectively, for her qualifications and page 32 Role of the Chief Risk Officer of the Revised Corporate Governance Manual for her responsibilities. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /2020-DIS-FINAL1.pdf https://www.bdo.com.ph/sites/default/files/pdf /2019-DIS-B.pdf	
			https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf	
2.	CRO has adequate authority, stature, resources and support to fulfill his/her responsibilities.	COMPLIANT	The Chief Risk Officer has a rank of Executive Vice President. She is appointed by the Board of Directors and reports directly to the Risk Management Committee. She is the Head of the Risk Management Group composed of risk management professionals who are experts in their own field.	
Ad	ditional Recommendation to Principle 🕻	12		
1.	Company's Chief Executive Officer and Chief Audit Executive attest in writing, at least annually, that a sound internal audit, control and compliance system is in place and working effectively.	COMPLIANT	The Chief Internal Auditor (CIA) attests annually to the Board Audit Committee and to the	

		Chairperson of the Board that a sound independent control system is in place and functioning well, as part of the 2019 Internal Audit Closing Report. The Chief Internal Auditor (CIA) functionally reports to the Audit Committee. Please see attached report for 2019.	
		The Chief Compliance Officer (CCO) reports the status of the Bank's compliance with laws, rules, and regulations to the Audit Committee on a monthly basis. He also functionally reports to the Audit Committee.	
		As the CIA and CCO are considered independent officers reporting to the Board Audit Committee, their respective reports are made, and should be made, directly to the Audit Committee of the Board and to the Chairperson of the Board. They do not functionally report to the President & Chief Executive Officer.	
Cultivating a Synergic Relationship with St		and equitably, and also recognize, protect and fac	ilitate the everging of their rights
Recommendation 13.1			
 Board ensures that basic shareholder rights are disclosed in the Manual on Corporate Governance. 	COMPLIANT	See Section 13. Promoting Shareholders Rights page 34-35 of the Revised Corporate Governance Manual.	

2.	Board ensures that basic	COMPLIANT	https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf The Revised Corporate Governance Manual is	
Su	shareholder rights are disclosed on the company's website.		published in the corporate website at https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf	
1.	Company's common share has one vote for one share.	COMPLIANT	Yes. This is expressly stated in the voting Rights of shareholders in Article IV Section 13 of the Amended By-Laws and on page 34 of the Revised Corporate Governance Manual. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	
2.	Board ensures that all shareholders of the same class are treated equally with respect to voting rights, subscription rights and transfer rights.	COMPLIANT	The equitable treatment of shareholders is enshrined in Article IV Section 13 of Amended By- Laws and page 34 of the Revised Corporate Governance Manual. Our CG principle of FAIRNESS essentially applies among others, to the equal treatment and protection of shareholder rights as stated. Rights available to the majority shareholders are also available to the minority shareholders. There are 2 types of BDO shares, namely: Common Shares and Series A Preferred Shares with 1 vote per share, except in the election of directors where one share is entitled to as many votes as there are directors to be elected. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	

			https://www.bdo.com.ph/sites/default/files/pdf /BDO%20Unibank%20Amended%20By- Laws%20(4%20Nov%202011).pdf	
3.	Board has an effective, secure, and efficient voting system.	COMPLIANT	BDO has been using poll voting. Cumulative Voting is allowed in the election of directors. This method is discussed in detail on page 4 of the 2020 Definitive Information Statement item C Election of Directors and Voting Rights (Cumulative Voting). <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /2020-DIS-FINAL1.pdf	
4.	Board has an effective shareholder voting mechanisms such as supermajority or "majority of minority" requirements to protect minority shareholders against actions of controlling shareholders.	NON-COMPLIANT		The Bank affirms the voting rights given to the minority shareholders relative to certain major corporate acts that require the approval of at least 2/3 of the shareholders, which effectively include already the "majority of the minority" shareholders. In accordance with law, the Bank recognizes also the appraisal right of any shareholder in case of dissenting vote on any approved major corporate actions. As additional mechanisms to protect minority shareholders, the Bank has in place policies on Related Party Transactions to protect against improper

			conflict of interest, Personal Trading Policy to prevent insider trading and Whistle Blower to provide a channel for reporting of illegal practices, abuse of authority and fraudulent activity, etc. without fear of reprisal. Related party transactions are reviewed by the Related Party Transactions Committee consisting of Independent and Non- Executive Directors. In the Notice of the Annual Stockholders' Meeting (ASM), the Bank is reminding all shareholders including minority shareholders to vote during the ASM to reinforce their participation in the affairs of the company.
5. Board allows shareholders to call a special shareholders' meeting and submit a proposal for consideration or agenda item at the AGM or special meeting.	COMPLIANT	BDO Amended By-Laws allows this. Please see Article IV Section 15 Amended By-Laws – Special Meetings which states that: "Special meetings of the stockholders may be called for any purpose by the President or by the Chairman at the instance of the Board of Directors or upon written request of stockholders holding at least one third (1/3) of subscribed common stock."	

		However, there has been no special shareholders' meeting called. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO%20Unibank%20Amended%20By- Laws%20(4%20Nov%202011).pdf	
6. Board clearly articulates and enforces policies with respect to treatment of minority shareholders.	COMPLIANT	The Bank recognizes that all shareholders should be treated fairly and equally whether they are controlling or minority, local or foreign. To ensure this, the Amended By-Laws of the Bank provide that all shares in each class should carry the same rights and any changes in the voting rights to be approved by them. Any stockholder, whether majority or minority has the right to nominate candidates for seats in the Board of Directors, access to any information relating to matters for which the management is accountable, propose items in the agenda of the meeting, provided the items are for legitimate business purposes. Policies and procedures have been put in place as well to protect the interests of minority shareholders such as the Related Party Transactions Policy to manage potential conflicts of interests arising from related party transactions and the Personal Trading Policy that prohibits insider trading. Please see page 34-35 Section 13 for the rights of the shareholders in the Revised Corporate Governance Manual. https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf	

7. Company has a transparent and specific dividend policy.	COMPLIANT	See BDO Dividend Policy Statement at <u>https://www.bdo.com.ph/sites/default/files/BD</u> O%20DIVIDEND%20POLICY%20STATEMENT.pdf	
		"BDO recognizes the importance of providing a stable and sustainable dividend stream consistent with its commitment to shareholders. As of December 2013, the Bank has been paying regular cash dividends of Php 0.30 per quarter, or an annual equivalent of Php1.20 per share and will endeavor to do so while maintaining financial flexibility. The Board of Directors may, at its discretion and depending on the business results for the year and capital needs of the business, declare and approve the distribution of additional special dividends to all shareholders normally announced at the Annual Stockholders' Meeting."	
		Yes. Dividends are processed and paid based on PSE and SEC Rules as follows:	
		Payment date should not be more than 18 trading days from the record date, and disclosure of record date must not be less than 10 trading days from said date.	
		For scrip/scripless Stock Dividends offered in 2012, these were processed and paid as follows:	
		Board Approval- March 22, 2012Stockholders' Approval - April 20, 2012Record Date- May 25, 2012	

		Issuance Date - June 8, 2012	
Optional: Recommendation 13.1			
 Company appoints an independent party to count and/or validate the votes at the Annual Shareholders' Meeting. 	COMPLIANT	The Bank's external auditor, Punongbayan & Araullo Grant Thornton (P&A), is tasked to count and validate the votes at the Annual Shareholders' Meeting. See page 2 of the Minutes of the 2019 Annual Meeting of the Stockholders. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /April-22-2019-ASM-final.pdf	
Recommendation 13.2			
 Board encourages active shareholder participation by sending the Notice of Annual and Special Shareholders' Meeting with sufficient and relevant information at least 28 days before the meeting. 	COMPLIANT	Notice and Agenda including Rationale were released on February 26, 2019 (55 days before the ASM). See Notice disclosed on PSE Edge: https://edge.pse.com.ph/companyDisclosures/ form.do?cmpy_id=260 See also 2019 and 2020 Definitive Information Statement for the relevant information provided to shareholders: https://www.bdo.com.ph/sites/default/files/pdf /2020-DIS-FINAL1.pdf https://www.bdo.com.ph/sites/default/files/pdf /2019-DIS-B.pdf	
Supplemental to Recommendation 13.2			
 Company's Notice of Annual Stockholders' Meeting contains the following information: 		https://www.bdo.com.ph/sites/default/files/pdf /Notice-of-ASM-and-Agenda-2018.pdf	

a. The profiles of directors (i.e., age, academic qualifications, date of first appointment, experience, and directorships in other listed companies)	COMPLIANT	See pages 12-15 and 12-16 of the 2019 and 2020 Definitive Information Statement at BDO website: <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /2020-DIS-FINAL1.pdf <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /2019-DIS-B.pdf	
b. Auditors seeking appointment/re- appointment	COMPLIANT	See Item 7. Independent Public Accountants on page 29 and 29-30 of the 2019 and 2020 Definitive Information Statement at: BDO website: https://www.bdo.com.ph/sites/default/files/pdf /2020-DIS-FINAL1.pdf https://www.bdo.com.ph/sites/default/files/pdf /2019-DIS-B.pdf	
c. Proxy documents	COMPLIANT	Proxy documents could be downloaded from the corporate website at https://www.bdo.com.ph/corporate- governance/ownership	
Optional: Recommendation 13.2			
1. Company provides rationale for the agenda items for the annual stockholders meeting	COMPLIANT	See Agenda Details and Rationale at: https://www.bdo.com.ph/sites/default/files/pdf /SEC%2017- C%20Notice%20and%20Agenda%20of%202020 %20ASM%20posted%20on%20May%2019%2C%2 02020.pdf	

		This may also be found in the Definitive Information Statement: <u>https://www.bdo.com.ph/sites/defa ult/files/pdf/2020-DIS-FINAL1.pdf</u>	
 Recommendation 13.3 Board encourages active shareholder participation by making the result of the votes taken during the most recent Annual or Special Shareholders' Meeting publicly available the next working day. 	COMPLIANT	Disclosed to the PSE within 10 minutes after end of ASM and posted in BDO website - https://www.bdo.com.ph/sites/default/files/pdf /BDO%20- %20Result%20of%20Annual%20Stockholders%20 Meeting%20(April%2022,%202019)%20(1).pdf	
2. Minutes of the Annual and Special Shareholders' Meetings were available on the company website within five business days from the end of the meeting.	COMPLIANT	See BDO's Minutes of the 2019 ASM, which was posted on April 29, 2019, which is 5 business days from the end of the meeting, at: <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /April-22-2019-ASM-final.pdf	
	COMPLIANT	Complete voting results are included in the Minutes of the ASM.	
	COMPLIANT	Voting of resolutions was done by poll.	
Supplement to Recommendation 13.3	COMPLIANT	Yes. The Open Forum portion of the ASM Minutes includes the questions from the shareholders and answers of Nestor V. Tan/President & CEO.	

 Board ensures the attendance of the external auditor and other relevant individuals to answer shareholders questions during the ASM and SSM. 	COMPLIANT	See Pages 1-2 of the Minutes of the 2019 ASM at: https://www.bdo.com.ph/sites/default/files/pdf /April-22-2019-ASM-final.pdf Minutes of ASM states that P&A had been appointed to count and validate all votes with voting procedures provided in DIS. DIS states that: Stock Transfer Service, Inc., BDO's stock transfer agent, in conjunction with Punongbayan & Araullo, Grant Thornton, BDO's external auditor, both independent parties, are tasked to count votes on any matter properly brought to the vote of the shareholders, including the election of directors. https://www.bdo.com.ph/sites/default/files/pdf /2020-DIS-FINAL1.pdf	
Recommendation 13.4			
 Board makes available, at the option of a shareholder, an alternative dispute mechanism to resolve intra-corporate disputes in an amicable and effective manner. 	COMPLIANT	See pages 96-97 Annex B Alternative Dispute Resolution (ADR) of the Revised Manual of Corporate Governance for the complete details of the ADR. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	
2. The alternative dispute mechanism is included in the company's Manual on Corporate Governance.	COMPLIANT	See pages 96-97 Annex B of the Revised Manual of Corporate Governance at <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	
Recommendation 13.5			
 Board establishes an Investor Relations Office (IRO) to ensure constant engagement with its shareholders. 	COMPLIANT	NAME: Mr. Luis S. Reyes/EVP – Head, Investors Relations & Corporate Planning TEL. NUMBER: (632) 8840-7000 locals 6069, 4809 and 3581 EMAIL ADDRESS: irandcorplan@bdo.com.ph	

 IRO is present at every shareholder's meeting. 	COMPLIANT	Yes. He has always been present in all ASMs.	
Supplemental Recommendations to Princi	ple 13		
 Board avoids anti-takeover measures or similar devices that may entrench ineffective management or the existing controlling shareholder group 	COMPLIANT	BDO Amended By-Laws do not contain anti- takeover provisions, no issuance of "poison pill" preferred stocks, no standstill agreement, premium stock repurchases, etc. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO%20Unibank%20Amended%20By- Laws%20(4%20Nov%202011).pdf	
 Company has at least thirty percent (30%) public float to increase liquidity in the market. 	COMPLIANT	As of December 31, 2019, public float was 44.23%, per attached BDO's Public Ownership Report submitted to PSE. PSE EDGE: <u>https://edge.pse.com.ph/openDiscViewer.do?</u> <u>edge_no=7578082745af0a940de8473cebbd640</u> Z BDO website: <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/Public%20Ownership%20Report%20(December</u> <u>%2031,%202019).pdf</u>	
Optional: Principle 13			
 Company has policies and practices to encourage shareholders to engage with the company beyond the Annual Stockholders' Meeting 	COMPLIANT	See page 35 Section 11. Promoting a Comprehensive And Cost-Efficient Access to Relevant Information; page 40 Shareholder Relations; page 41 Investors and page 42 Stakeholders' Engagement of the Revised Corporate Governance Manual. These contain the policies and practices to actively engage the shareholders anytime for a better	

		appreciation of market sentiment towards the Bank. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	
 Company practices secure electronic voting in absentia at the Annual Shareholders' Meeting. Duties to Stakeholders 	NON-COMPLIANT (2019) COMPLIANT (2020)		The Bank opted not to use this system in 2019 as it awaited concrete guidance from relevant laws, rules, and regulations. In 2020, the Annual Shareholders' Meeting was held virtually last 16 June 2020 and they were able to cast their vote via electronic means.
Principle 14: The rights of stakeholders estors stakeholders' rights and/or interests are a their rights.		contractual relations and through voluntary commit s should have the opportunity to obtain prompt eff	
Recommendation 14.1 1. Board identifies the company's	COMPLIANT	The Bank's stakeholders are the	
various stakeholders and promotes cooperation between them and the company in creating wealth, growth and sustainability.		shareholders, customers, employees, creditors, suppliers, service providers, counterparties, government, regulators, competitors, and communities in which the Bank operates. See pages 37-38 Fair Treatment and Protection of Stakeholders of the Revised Corporate Governance Manual for the policies and programs for each type of stakeholders. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	

Recommendation 14.2			
 Board establishes clear policies and programs to provide a mechanism on the fair treatment and protection of stakeholders. 	COMPLIANT	See pages 37-38 Fair Treatment and Protection of Stakeholders of the Revised Corporate Governance Manual for the policies and programs for each type of stakeholders.	
		https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf	
Recommendation 14.3		The field Concern in a concern in	
1. Board adopts a transparent framework and process that allow	COMPLIANT	1. For Shareholders:	
stakeholders to communicate with the company and to obtain redress		NAME: Mr. Luis S. Reyes/EVP – Head, Investors Relations & Corporate Planning	
for the violation of their rights.		TEL. NUMBER: (632) 840-7000 locals 6069, 4809 and 3581	
		EMAIL ADDRESS: irandcorplan@bdo.com.ph	
		2. For Customers and Other Stakeholders	
		NAME: Ms. Gina Marie C. Galita/SVP- Head BDO Customer Contact Center	
		TEL. NUMBER: (632) 631-8000 EMAIL ADDRESS: <u>callcenter@bdo.com.ph</u>	
		LIMAIL ADDICL33. Cuilcemerebuo.com.ph	
		See Policy on Disclosure of Sensitive /	
	COMPLIANT	Confidential Matters to Management at:	
		https://www.bdo.com.ph/sites/default/files/pdf	
		/corporate_governance/Revised%20WHISTLE%2 <u>OBLOWER%20POLICY%20-</u>	
		<u>%20Revised%206.24.16.pdf</u>	
Supplement to Recommendation 14.3			

 Company establishes an alternative dispute resolution system so that conflicts and differences with key stakeholders is settled in a fair and expeditious manner. 	COMPLIANT	See pages 96-97 Annex B of the Revised Corporate Governance Manual for the full details of Alternative Dispute Resolution Policy. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	
Additional Recommendations to Principle	14		
 Company does not seek any exemption from the application of a law, rule or regulation especially when it refers to a corporate governance issue. If an exemption was sought, the company discloses the reason for such action, as well as presents the specific steps being taken to finally comply with the applicable law, rule or regulation. 	COMPLIANT	BDO has not requested any exemption from SEC, PSE and BSP related to corporate governance. In fact, the Bank has continued to follow, where appropriate, the international best practices of corporate governance issued by globally recognized standards setting bodies such as the Organization of Economic Cooperation and Development (OECD) and the ASEAN Corporate Governance Scorecard which serve as essential points of reference.	
 Company respects intellectual property rights. 	COMPLIANT	The Bank does not infringe on the intellectual property rights of others. As an example, it uses only licensed software in its banking applications. Proprietary protection of Intellectual Property Rights is a standard provision in the Software Licensing Agreement.	
Optional: Principle 14			
 Company discloses its policies and practices that address customers' welfare 	COMPLIANT	The Board of Directors approved on August 29, 2015, the BDO Group's Guiding Principles on Consumer Protection which serves as BDO's framework for defining its Consumer Protection Risk Management System (CPRMS). As specified in the CPRMS, consumer protection practices are embedded in the banking operations, and considered in the development and implementation of products and services.	

		See page 63 of the 2019 Annual Report. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/BDO-Unibank-2019-Annual-Report.pdf</u>	
 Company discloses its policies and practices that address supplier/contractor selection procedures 	COMPLIANT	 The Bank adopts strict standard and procedures on the selection, qualification, accreditation and supervision of its suppliers/contractors. The Bank's General Procurement Guidelines cover this. These include, among others, the following: A. Sourcing of Vendors / Suppliers / Contractors 1. As a general rule, vendors, suppliers, and contractors shall be sourced through research via trade organizations, publications (including the internet), professional bodies, and other external entities, and through market consultation. 2. The Bank's Procurement unit, the Procurement and Supply Management Division (PSMD), shall accept walk-in vendors/suppliers/contractors and entertain referral from units as possible sources of goods or services. B. Vendor Accreditation Criteria shall include the following items: a. financial, credit, and technical capability b. track record / reputation in the industry c. availability of capacity /network d. cost competitiveness e. business reciprocity with the Bank C. Competitive Processes Canvassing/Bidding 	

		The Bank invites a certain number of vendors/suppliers. They have to meet certain criteria before they can bid for work or a supply contract. The Bank awards the Contract to the one who offers the most advantageous commercial terms and who can demonstrate cost effectiveness, competence, and reliability.	
Principle 15: A mechanism for employee r	participation should	be developed to create a symbiotic environment,	realize the company's goals and
participate in its corporate governance p	•		
Recommendation 15.1			
 Board establishes policies, programs and procedures that encourage employees to actively participate in the realization of the company's goals and in its governance. 	COMPLIANT	See page 39 Section 15. Encouraging Employees Participation of the Revised Corporate Governance Manual. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> <u>/REVISED-CORGOV-MANUAL.pdf</u>	
Supplement to Recommendation 15.1		1	
 Company has a reward/compensation policy that accounts for the performance of the company beyond short-term financial measures. 	COMPLIANT	The Employee Stock Option Plan has been in place since 2005. Please see pages 202 and 217 of the 2019 and 2020 of the Definitive Information Statement – Executive Stock Option Plan (ESOP), respectively.	
		https://www.bdo.com.ph/sites/default/files/pdf /2020-DIS-FINAL1.pdf https://www.bdo.com.ph/sites/default/files/pdf /2019-DIS-B.pdf	
2. Company has policies and practices on health, safety and welfare of its employees.	COMPLIANT	See pages 122-125 and 141-143 of Employees in the 2019 and 2020 Definitive Information Statement, respectively, which details the policies and programs related to Employee	

3. Company has policies and practices on training and development of its employees.	COMPLIANT	 Welfare, Health & Safety including pertinent data in 2019. https://www.bdo.com.ph/sites/default/files/pdf /2020-DIS-FINAL1.pdf https://www.bdo.com.ph/sites/default/files/pdf /2019-DIS-B.pdf See pages 123 and 141-142 b. Training and Development of the 2019 and 2020 Definitive Information Statements, which detail the various in-house and external training programs, conducted and related data on training hours. https://www.bdo.com.ph/sites/default/files/pdf /2020-DIS-FINAL1.pdf https://www.bdo.com.ph/sites/default/files/pdf /2020-DIS-FINAL1.pdf https://www.bdo.com.ph/sites/default/files/pdf /2020-DIS-FINAL1.pdf 	
 Recommendation 15.2 1. Board sets the tone and makes a stand against corrupt practices by adopting an anti-corruption policy and program in its Code of Conduct. 	COMPLIANT	This is embodied in the Revised Code of Conduct and Business Ethics on Conduct Relating to Customers and External Constituencies and Acceptance / Solicitation of Gifts, Bribery and Corruption. See page 1 and 3 of the Code. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /Code-of-Conduct-and-Business-Ethics.pdf	
2. Board disseminates the policy and program to employees across the organization through trainings to embed them in the company's culture.	COMPLIANT	The Revised Code of Conduct and Business Ethics is published in the Bank's website and intranet to be accessible to all covered individuals. The implementation of the Code was announced bankwide in the e-Newsgram.	

		Covered individuals were required to sign an Acknowledgment Receipt Form signifying that they have read and understood the policies and programs enunciated in the Code.	
Supplement to Recommendation 15.2 Company has clear and stringent policies and procedures on curbing and penalizing employee involvement in offering, paying and receiving bribes. 	COMPLIANT	See page 7 Sanctions & Penalties of the Revised Code of Conduct and Business Ethics at www.bdo.com.ph/CorporateGovernance/Revi sedCodeofConductandBusinessEthics which we quote: "Failure to comply with the requirements of the Code may lead to disciplinary measures commensurate to the violations. The Bank will use principles of fair accountability and due process in investigating and making decisions on all matters pertaining to failure to abide by the Code. BDO reserves the right to impose corresponding sanctions and/or penalties for violation of the Code, which includes dismissal from service or from the Board of Directors, as the case may be, without prejudice to further legal, administrative or criminal charges depending on the offense."	
Recommendation 15.31. Board establishes a suitable framework for whistleblowing that allows employees to freely communicate their concerns about illegal or unethical practices, without fear of retaliation	COMPLIANT	See Policy on Disclosure of Sensitive or Confidential Matters to Management at: <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /corporate_governance/Revised%20WHISTLE%2	

		OBLOWER%20POLICY%20-	
		%20Revised%206.24.16.pdf	
		This is clearly stated in the section on Protecting the Whistle Blower.	
		Reporting Process Reporting may be done thru any available means such as but not limited to SMS text (e.g. BDO Watch), letter, email or phone call directly to the Office of the President (OP) or the appropriate Head of the Unit concerned. For concerns directly involving the President and the other Executive Directors, the report should be addressed to the Board of Directors thru the Office of the Chairperson. For RPT-related concerns, the report should be addressed to the Chairman, Related Party Transactions Committee.	
2. Board establishes a suitable framework for whistleblowing that allows employees to have direct access to an independent member of the Board or a unit created to handle whistleblowing concerns.	COMPLIANT	See Reporting Process above.	
3. Board supervises and ensures the enforcement of the whistleblowing framework.	COMPLIANT	This is delegated to the Legal and Compliance Unit of the Bank that is responsible for overseeing the implementation of this policy and compliance across the BDO Unibank Group. The Head of the Cases Review Committee Secretariat will submit a monthly report to the Chief Compliance Officer, Cases Review Committee and the Audit Committee covering the number of reports received, actions taken and its latest status. The Audit Committee, at its	

	discretion, may periodically report the whistle blower cases to the Board of Directors. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /corporate_governance/Revised%20WHISTLE%2 OBLOWER%20POLICY%20- %20Revised%206.24.16.pdf	
interactions serve its environment and stak balanced development. Recommendation 16.1 1. Company recognizes and places	 Ill its dealings with the communities where it operate ive and progressive manner that is fully supportive of See pages 67-75 Corporate Social Responsibility	
importance on the interdependence between business and society, and promotes a mutually beneficial relationship that allows the company to grow its business, while contributing to the advancement of the society where it operates.	of BDO in the 2019 Annual Report for its community involvement. On environment- related programs, BDO has in place a Social and Environmental Management Systems Policy (SEMS Policy) to ensure that environmental and social consciousness are incorporated in the day-to-day operations of the Bank for the benefit of all its stakeholders, employees, and the community in which it operates. It has also a provision that will limit the Bank's exposure to certain industries that have an adverse impact on the environment and this is included in the evaluation of credit proposals. The Bank also introduced the "Go Green Program" to raise awareness on environmental issues, promote good environmental practices in the workplace. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-Unibank-2019-Annual-Report.pdf	

chain consis	pany ensures that its value is environmentally friendly or is stent with promoting nable development	COMPLIANT	See BDO's sustainable development programs published in the 2019 Sustainability Report at <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-2019-Sustainability%20Report.pdf	
positiv	pany exerts effort to interact vely with the communities in n it operates	COMPLIANT	See page 39-40 Section 16. Encouraging Sustainability and Social Responsibility wherein the Bank has instituted socio-civic programs centered on Disaster Response Advocacy, Environmental Initiatives, Sustainability, Climate Change and Wildlife Protection. https://www.bdo.com.ph/sites/default/files/pdf /REVISED-CORGOV-MANUAL.pdf The BDO Group interacts positively with the communities in which it operates through our corporate social responsibility arm, BDO Foundation, Inc. BDO Group's efforts on social responsibility can be found in the 2019 Sustainability Report. <u>https://www.bdo.com.ph/sites/default/files/pdf</u> /BDO-2019-Sustainability%20Report.pdf	



REPUBLIC OF THE PHILIPPINES) CITY OF MAKATI) S. S.

SECRETARY'S CERTIFICATE

I, ALVIN C. GO, being the Assistant Corporate Secretary of BDO UNIBANK, INC. (BDO Unibank), a universal bank organized and existing under and in accordance with the laws of the Republic of the Philippines, with offices at BDO Corporate Center, 7899 Makati Avenue, Makati City 0726, do hereby certify that –

1. In my capacity as Assistant Corporate Secretary of BDO Unibank, I have custody of the minutes book of BDO Unibank which contains the minutes of the meetings of the Board of Directors;

2. At the regular meeting of the Board of Directors of BDO Unibank held on July 25, 2020, at which meeting a quorum was present and acting throughout, the following resolution was unanimously adopted and approved:

Resolution No. 146-C-2020

"RESOLVED, That the Board of Directors of BDO Unibank, Inc. (BDO Unibank) approve and confirm, as it hereby approves and confirms, the Revised Compliance Charter (amended as of July 23, 2020), as approved and endorsed by BDO Unibank's Board Audit Committee in its Resolution No. 2020-07-07 adopted on July 23, 2020, which reads as follows:

"RESOLVED, That the Board Audit Committee (BAC) of BDO Unibank, Inc. (BDO Unibank), approve and endorse, as it hereby approves and endorses, for approval of the Board of Directors, the Revised Compliance Charter, a copy of which is attached as Annex "R" to the Minutes and made an integral part of this Resolution."

3. The above-quoted resolution has not been revoked or rescinded and continues to be in full force and effect.

4. I am executing this certificate for whatever legal purpose it may serve.

TA 3 AUG 2020

IN WITNESS WHEREOF, I have hereunto affixed my signature this _____ day of July, 2020 at Makati City, Philippines.

Assistant Corporate Secretary

SUBSCRIBED AND SWORN TO before me this _____ day of July, 2020, at Makati City, Philippines, affiant exhibited to me his Tax Identification No.

NOTARY PUBLIC

Atty, OTHENALM, MYSA Appointment No. 7-556 Notary Public Untel 11 December 2016 14/F BDO North Termes, 2010 Corporate Center 7899 - Born Corporate Center

Doc. No. 38d Page No. 78 Book No. 1 Series of 2020.

IN WITNESS WHEREOF, we have hereunto set our hands at Makati City, Philippines,

Chairperson

NESTOR V. TAN

President & Chief Executive Officer

JONES M. CASTRO, JR.* Legennet Director

JØSEF. BUENAVENTURA hdependent Director

DIOSCORO I. RAMOS* Independent Director

FEDERIC TANCONGCO Chief Compliance Officer

*Out of the country

GET. BARCELON idependent Director

VICENTE S. PÉREZ, JR.* Independent Director

GILBERTO C. TEODORO, JR.* Independent Director

EDMUNDO L. DAN

Corporate Secretary

AUG 03 2020

SUBSCRIBED AND SWORN TO before me this _____ day of July, 2020, affiants exhibited to me their respective Competent Evidence of Identity as shown below:

Name

Competent Evidence of Identity

Teresita T. Sy Passport No. DFA-NCR East/Aug. 03, 2022, and TIN No. Nestor V. Tan Passport No. DFA-Manila/Apr. 18, 2021, and TIN No. George T. Barcelon Passport No. DFA-Manila/Sept. 02, 2021, and Senior Citizen ID No. DFA-Manila/July 08, 2028, and TIN No. Jose F. Buenaventura Passport No. /DFA-Manila/ Oct. 2, 2022, and TIN No. I Edmundo L. Tan Passport No. /DFA-NCR Northeast/Dec. 21, 2021 and TIN No. Federico P. Tancongco Passport No. NOTARY PUBLIC Doc. No. 30 Page No. Atty. ISARICHUALE Q. GERARDO Sphointroff No. M-332 Notary Public offit 31 December 2020 14/F BDO Morth Tomer, BDO Corporate Center 7905 Methal Avenue, Makati City Book No. Series of 2020. Rat No. 45121 JBP Mo. 103913, 93 January 2020, Quezon City PTR No. 8117289 02 January 2020, Makati City MCLE Compliance Bd. VI-9314908, 13 November 2016

IN WITNESS WHEREOF, I have hereunto set my hands at Makati City, Philippines, this

ILBERTO C. TEODORO, JR. Independent Director

36 Jul 2003

SUBSCRIBED AND SWORN TO before me this _____ day of July, 2020, affiant exhibited to me his Competent Evidence of Identity as shown below:

<u>Name</u>

.

Competent Evidence of Identity

Gilberto C. Teodoro, Jr.

__ day of July 2020.

. .

Passport No. DEA-Manila/Mar 16, 2022, and TIN No.

NOTARY PUBLIC

Doc. No. 46% Page No. 99 Book No. 5 Series of 2020.

Amar

Atty, HOPE JAN D. CASTILLO-CANDIDO Appointment Los et 231 Notary Public until 1. Castanae (1000) 14/F BDO North Town, 2000 Declars Center 7899 Makati / War 15 House City Roll No. 53160 IBP No. 102915, 03 January 2020, Makati City PTR No. 8117285, 02 January 2020, Makati City MCLE Compliance No. VI-0020068, 06 March 2019

JONES M. CASTRO, JR. Lead Independent Director

Date: July 20, 2020 Place: Jan Francisco, CA USA

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DIOSCORO LIRAMOS Independent Director

Date: Place: JULY 20, 2020 TAIFEL, TAIWAN

Vier

VICENTE S. PÉREZ, JR. Independent Director

Date: JULY 20, 2020

PLACE: MELBOURNE, AUTRALIA